

AÇORES
no rumo da sustentabilidade

Relatório de Sustentabilidade 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



GOVERNO
DOS AÇORES



UNIÃO EUROPEIA

Fundo Europeu de
Desenvolvimento Regional

Sustainability Report 2022

Azores, Sustainable Tourist Destination



Sustainability Report 2022

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Introduction note





Azores, a territory of “spaces green” and protected areas

The Azorean territory is mostly made up of “green spaces”, 92% of the territory, which has positioned the Azores as one of the world's best practices in the assessment made by EarthCheck, the certifying entity of the destination.

In addition, around 56 thousand hectares of land in the Azores are covered by the Protected Areas Network, of which 33 thousand hectares are included in the Natura 2000 Network.

Something important to highlight is the harmony between human activity and the conservation of natural spaces, which makes it possible that, in total, 39% of the Azorean terrestrial territory is destined for the conservation of native species.



Pico Alto, Santa Maria - Área protegida com 121 hectares

© Portal Parques Naturais dos Açores



Azorina Vidalli, é a única espécie do género Azonina, endémico dos Açores

© Portal Parques Naturais dos Açores



Sustainability: From certification to the ambition of doing more

On December 3, 2019, the Azores were certified by Earthcheck, accredited by the GSTC, as a sustainable tourist destination, thus becoming the first and only archipelago in the world with this certification.

This key moment marks, for on the one hand, recognition of an extensive management work and planning of destiny in favor of a more sustainable living and visiting, and for another a commitment to the world, to keep the Azores in vanguard and towards sustainability, ensuring more social, economic and cultural added value for those who live,

work, study and visit the territory, but also for the preservation of the environment in an action concerted effort from all sectors of activity.

The certification of destiny naturally fills us with joy, but we want more. We believe that sustainability is only effective if it is a process for everyone, involved in guided and harmonized work, which will culminate - every day - in more skills, more knowledge, more tools capable of leveraging new ideas and solutions that guarantee real benefits for people and territory.



[VER VÍDEO](#)



In 2021, we update our Action Plan: more commitments and more actions

In order to respond to the challenges of the present, the Azores annually update their action plan for sustainability, assuming new commitments, actions to be implemented and goals to be achieved, which allows the destination to maintain its journey towards sustainable development.

Thus, in September 2021, we republished the Action Plan – Sustainability of the Azores Tourist Destination, adopting a new time horizon, 2019/2030, aligning it with the goals assumed by the EU – we listed 23 sustainable commitments in 12 key areas of action to which the territory's performance in the public and private spheres is being oriented. These aim to contribute, in a gradual and efficient way, to the key areas of action defined in the Earthcheck standard.



Key Performance Areas

1. Energy Efficiency
2. Greenhouse emissions/
decarbonization
3. Air quality, noise control
and light pollution
4. Wastewater
5. Water resources
6. Protection of the ecosystem and
biodiversity
7. Spatial Planning
8. Transports
9. Solid Waste
10. Substances harmful to the
environment
11. Society and Culture
12. Economy



Sustainability Report 2022: one vision about the developed work

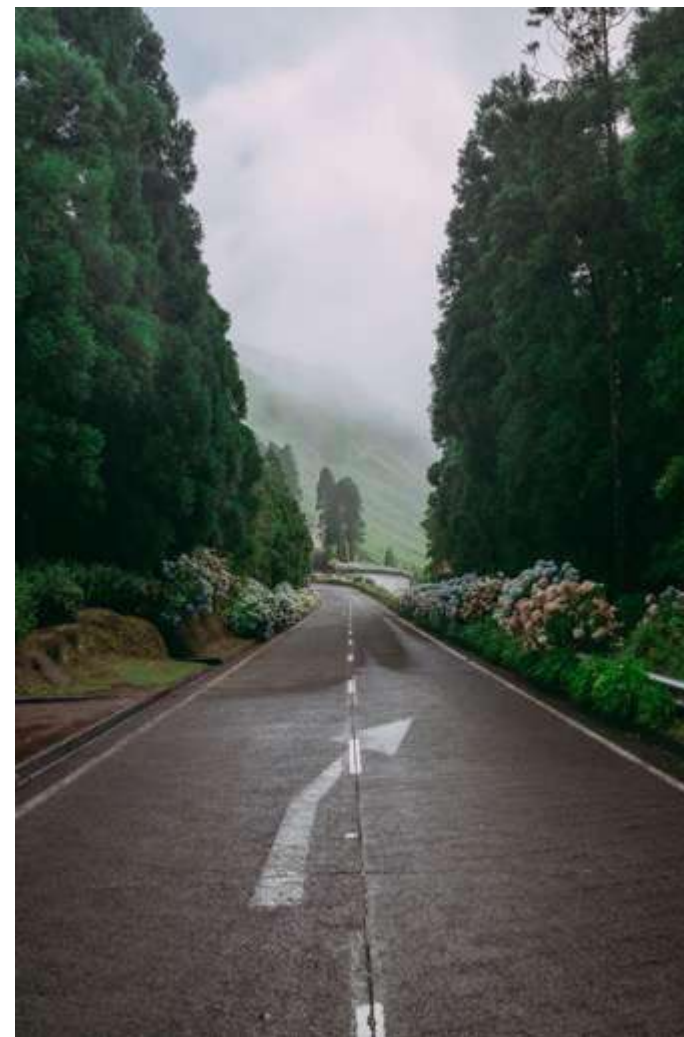
This document aims to systematize all the work developed by the Azores at the level of Sustainability, and how this was articulated with the objectives of tourist and territorial development proposed in the regional management instruments.

The documentation of initiatives, projects and measures implemented or initiated is an important work tool to project the future of the region, which must accompany the mission of making it grow in a sustainable, equitable way and with real benefits for people – those who live, visit and work – and for the territory

– at an economic, environmental, social and cultural level.

In the Azores Sustainability Report 2022, the most recent statistical data were used, considering a complete year – 2021, whenever possible.

The initiatives and actions presented throughout the document, which allow monitoring the dynamics and performance of the destination in different areas, focus on the period between 2019 and June 2022, corresponding to the period in which the destination is certified by Earthcheck.





2021, the path for the recovery of the tourism sector

Tourism figures in 2021 are enlightening: the sector has gradually consolidated, its recovery after being affected by the COVID-19 pandemic crisis, a trend that continued in 2022

More than 1 million overnight stays and 60 million euros of tourist income from traditional hotels, an average stay in hotels of 3 nights and an 8% increase in tourist companies, are some of the milestones achieved in 2021 and which reveal the importance of tourism to the region

The tourist offer grew, compared to 2020, betting on new services and concepts, but also on the requalification of spaces and the appreciation of tourism professionals and their knowledge.

It is important to refer that the growth obtained was managed and respected the sustainability standards and targets set by the destination, in particular in matter in 4 indicators: Intensity tourist, Density tourist, Average number of tourists per day, tourists/day per

	2019	2020	2021
Tourist intensity	12	3,6	8,4
Tourist density	1.293	369	847
Nº Medium tourists/day	8.243	2.373	5.295
Tourists/day per km ²	4	1	2

Grades

Intensity tourist – relationship in between volume overnight stays and in population resident, in 2019

Density tourist – relationship in between volume in overnight stays and area in km², in 2019

Number medium in tourists per day – relationship in between volume in overnight stays and O number in days, in 2021



The sharing of good practices in sustainability to sensitize still more agents

Between January 1, 2021 and December 31, 2021, the DMO website – Sustainable Azores – was visited by more than 9,028 users, 36% of which are international audiences, with the USA standing out with 8%, Spain with 5% and France with 3%.

2021 VS 2020



In terms of social networks, the DMO profiles on Facebook, Instagram and Twitter have more than 6 thousand followers, an increase of 2 thousand followers compared to 2020.

Since the launch of social networks (September 2019) more than 210 thousand users have been reached, with a significantly high interaction rate

Publications with more engagement so far (9/09/22)





The Performance

Achieved results and initiatives



Environment

Managing the environment in a sustainable way implies the preservation and responsible use of natural resources, seeking, whenever possible, to improve energy efficiency, reduce dependence on the use of fossil fuels, combat pollution in all its forms, and promote better water and waste management, which are essential to reduce greenhouse gas emissions.

The protection of terrestrial and marine ecosystems also plays an important role in the sustainability of the Region.

- Energy
- Water
- Waste
- Greenhouse Gases
- Ecosystems



Energy

In 2021, the energy consumption per capita was 54.1 GJ

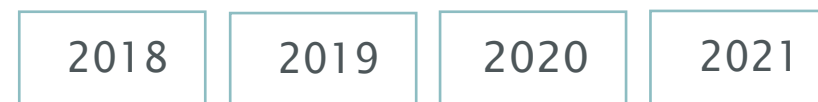
Compared to 2020, the consumption of primary energy consumed per person in 2021 increased by 2%. On average, during 2021 each person consumed 54.1 GJ, while in 2020 the figure was 52.9 GJ.

2020 was the year that register less energy consumption, resulting from closure of several companies and hotels due to the imposition of the confinements caused by COVID 19.

Educate and sensitize is the key

The focus on raising awareness and sharing information/tools is a fundamental strategy, in the destination, so that everyone adopts practices that contribute to the efficiency of energy consumption. Some strategic examples in this area are the creation of the “Linha Poupa Energia” and the commemoration of the “National Energy Day”.

Consumption in Energy per person



Source: Report Benchmarking EarthCheck, 2021 and DREn



Source: P... REn and Facebook life IP weather



O LIFE IP CLIMAZ, com o apoio do Governo, aproveitou a comemoração do Dia Nacional da Energia para sensibilizar a comunidade no âmbito da eficiência energética.

RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



The Government of the Azores and DECO developed a project that aims to enlighten consumers about the energy efficiency measures, monitoring, management of consumption, tariffs of electricity and incentive systems applicable. Support is provided .



Energy

35% of the electricity produced in the Azores, in 2021, comes from renewable sources

The penetration of renewable electricity produced in the Azores, in 2020, increased by 2% compared to 2019, the year in which more than 303 million kWh were produced. This decrease is due to production stoppages in Geothermal Power Stations due to maintenance interventions.

In 2021, the Azores produced around 288 million kWh of renewable electricity, which corresponds to 34.8% of the total electricity produced in the archipelago.

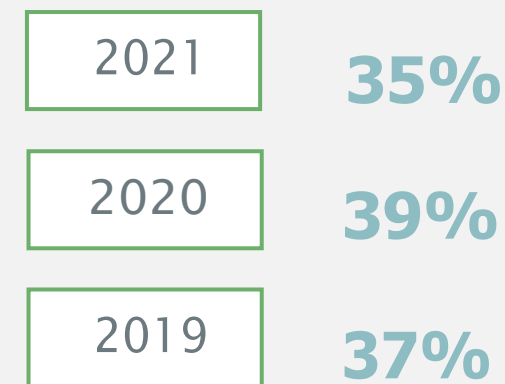
Invest in sustainable solutions

In 2022, the Government of the Azores will contribute to the acquisition and installation of photovoltaic solar systems, in a 100% support in eligible expenses, up to a maximum of 1,500 euros per installed kW.

The budget allocation to be granted under the incentive system for the acquisition of photovoltaic solar systems to be installed in the RAA is 19 million euros, until 2025

Fonts: Portal that Energy | Cornel

ELECTRIC ENERGY FROM RENEWABLE SOURCES



Fonts: WEDNESDAY | 2019, 2020, in 2021





Energy

At Graciosa, over 60% of electricity is produced from renewable sources

Graciosa presents itself as the island that produces the most electricity from renewable sources. In the last 2 years it has produced more electricity from renewable sources than from non-renewable sources, an important milestone towards the goal assumed by the Autonomous Region of the Azores.

It is recalled that, in 2020, the Gracióllica project was inaugurated, which is intended for the production of electricity from wind, geothermal and solar sources, allowing only 35% of the energy produced on the island to be of fossil origin, prospective that meets the results obtained so far.

The Azores Cloud promotes the reduction of energy consumption by 683 kWh.

The Azores Cloud is a storage platform of the Regional Government of the Azores. This project started in 2017 and was the subject of an application for PO2020, whose exploration should take place during the second half of 2022, being in the testing phase. The platform will allow the reduction of estimated energy consumption from 1,365 kWh to 682.98 kWh.

% Electricity produced per island, from renewable sources | 2019- 2021

	2019	2020	2021
Graciosa	26%	58%	63%
Flores	52%	47%	57%
São Miguel	47%	49%	40%
Terceira	35%	37%	37%
Santa Maria	14%	12%	16%
Faial	14%	13%	14%
Pico	13%	13%	13%
São Jorge	12%	11%	12%
Corvo	0%	0%	0,2%

Source: SREA | 2019, 2020, 2021



RELATÓRIO DE SUSTENTABILIDADE DE 2022

SCOP 1, 2 & 3
AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL





Energy

In 2021, 19% of RAA buildings had an energy certification

The number of buildings with energy certifications has been increasing gradually since 2017.

In 2021, 18,671 certified buildings were registered, which was equivalent to 18.6% of the total buildings in the destination.

Data for the second quarter of 2022 make up a total of 21,367 certified buildings, of which 91.2% correspond to housing. About 27% of all certified buildings were classified as energy class “D”, 20% class “B”, 13% class “A” and 3% class “A+”

”Source: INE | 2021 and Portal gives Energy | DREn

Government of the Azores and ADENE – Agência para a Energia – organized an online clarification session on the new energy label, with the aim of presenting the main changes observed and supporting consumers and regional economic agents in their adoption.

Source: Portal Government From Azores | DREn



Fonte: <https://portaldaenergia.azores.gov.pt/portal/Servicos/SCE-Acores/Indicadores?portalid=0?portalid=0>

(consultado a 1 de julho de 2022)



Energy

PROENERGY program finances more than 1000 clean energy equipment

The Proenergia Program is a system of incentives for the production and storage of energy from renewable sources. In 2021, the Regional Energy Directorate, through this program, subsidized 990 applications, corresponding to 1,105 more sustainable energy production equipment, an increase of 23.4% over the previous year. Of the total value of equipment distributed, 70.1% corresponded to heat pumps.

Support energy efficiency in needy households

The Regional Government of the Azores implemented, in 2021, an initiative to exchange inefficient light bulbs, existing in the homes of needy families, for highly energy efficient LED light bulbs, providing savings in the energy bill. The Amiga Lamp Campaign provided for the exchange of 10 light bulbs per household and the delivery of an information leaflet with practical energy saving tips.

Source: Portal Government From Azores



Source: Report in Results of Program PROENERGY | 2021





WATER

20 million kL of drinking water consumed

In 2021, around 20 million kL of drinking water was consumed in the Azores, a decrease of 2% compared to 2020.

The average consumption/year per person also suffered a slight decrease to 83.07 kg.

2019 was the year with the lowest consumption, around 18 million kL of drinking water consumed and an average consumption/year per person of 73.37 kL

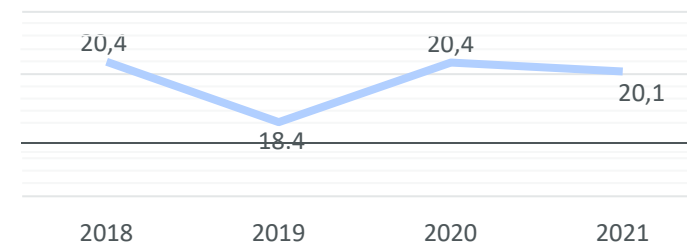
Incentives to improve water balance

Since 2019, the Regulatory Entity for Water and Waste Services of the Azores (ERSARA) has granted support for the acquisition of drinking water meters, equipment needed to more accurately measure the water balance and encourage a more sustainable use of water.

In 2019, 8 management entities were supported, with an amount of more than €35 thousand and, in 2020, 7 entities, with an amount of more than €40 thousand.

Source: Portal of Government From Azores | ERSARA

Evolution of potable water consumption
(millions kL)



Source: Report Benchmarking EarthCheck, 2021

100 thousand
euros

Since 2019 and until the end of 2021, ERSARA has provided an annual global amount of 100 thousand euros to support the acquisition of drinking water meters, particularly equipment with remote reading. 18



WATER

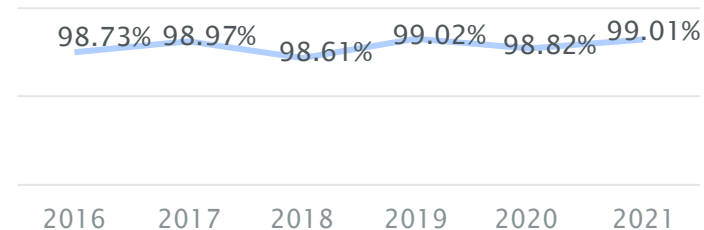
99.01% - Water from Azores is safe for consumption

The water for human consumption in the Azores has an extremely high value in the “Safe Water” indicator, 99.01%.

The municipality of Horta reached, in 2021, the value of 99.84%, with another 5

Azorean municipalities showed results above 99%. In 2021, more than 22,000 analyzes were carried out.

Evolution of safe water indicator
(2016 – 2021)



Source: Report Yearly – control gives Quality gives Water for Consumption | ERSARA, 2022

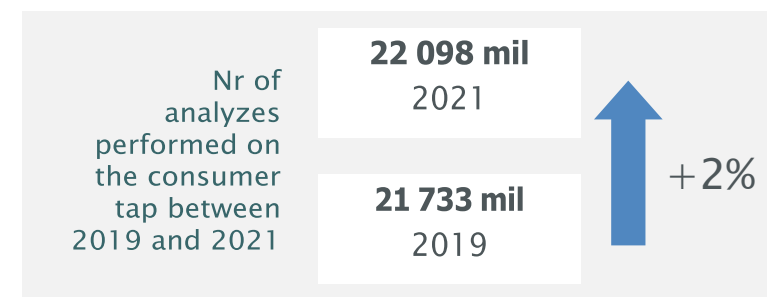
Reward the sustainable performance

ERSARA annually awards “Water Quality Seals for Human Consumption” to management entities that stand out in terms of the quality of their public water supply systems.

In 2021, 8 entities were awarded.



Source: Portal of Government From Azores | ERSARA



Source: Report Yearly – control gives Quality gives Water for consumption | ERSARA, 2022



WATER

55% of coastal bathing had a blue flag, in 2021

The number of beaches with the “Blue Flag” distinction has increased since 2019, with the highest value being reached in 2021.

In this year were awarded 45 beaches which represents about 55% of total coastal bathing areas identified in the region.

Source: Portal of Government From Azores | DRAM

Azores promotes the improvement of bathing water quality on the Islet of Vila Franca

A program has been underway since 2021 to improve the quality of bathing water on the Ilhéu de Vila Franca do Campo, due to the latest analysis results. This project has a working group, made up of representatives from seven entities, which monitors the causes of contamination and develops measures to reduce them. Inspection measures were also foreseen, adequate management of urban waste and wastewater and awareness-raising

Source: Government Portal of Azores

	Nº Total analysis 2021	% compliant analysis
Groundwater and surface water	1443	96%
bathing waters	830	98%

Source: Report Benchmarking EarthCheck, 2021



Ilhéu de Vila Franca do Campo, ilha de São Miguel

© Visit Azores



WASTE

Azores generate around 150 m (ton) of urban waste in 2021

In 2020, 141,798 tonnes of Urban waste were produced, 3,924 tonnes less than in the previous year (145,722 tonnes), which represents a decrease of 2.7% in total UK production.

However, in the following year, in 2021, there was an increase of 6% in the total of RU produced in the RAA, namely 8,345 tons more.

Of the total RU produced in 2021 (150,143 tons), 62% came from the island of São Miguel.

	2019	2020	2021
Evolution of urban waste production (tonnes)	145 722	141 798	150 143

Source: Report SRIR | 2019, 2020, 2021

Per capita production of urban waste

In 2021, the annual per capita production of RU was 635 kg, corresponding to a daily capitacion of 1.74 kg, the highest result since 2016.

The production of RU per capita, in 2020, was 584 kg, corresponding to a daily capitacion of 1.6 kg and representing a decrease in UK per capita production compared to 2019 (600 kg).

Source: Report SRIR 2019, 2020, 2021



The Regional Secretariat for the Environment and Climate Change launched the campaign to combat food waste in the Azores, with the aim of raising awareness among the population and encouraging local consumption © Secretaria Regional do Ambiente e Alterações Climáticas

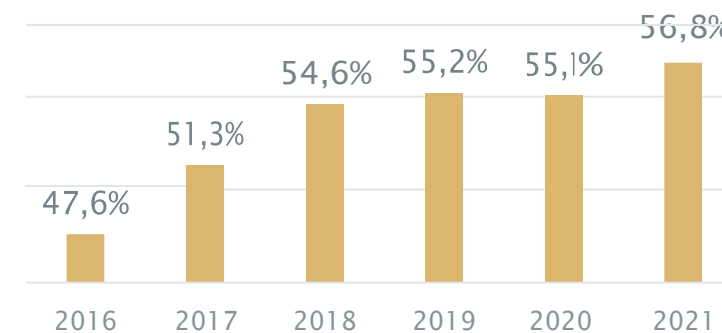


WASTE

57% of the Azores' urban waste was recovered

In 2021, 56.8% of urban waste produced in the region was recovered (energy, material or organic). This value has evolved positively, having reached in 2017, and for the first time, more than 50%. It should be remembered that in 2012, only 13% of waste was recovered in the region, with the remaining 87% being sent to landfill.

% in urban waste recovered



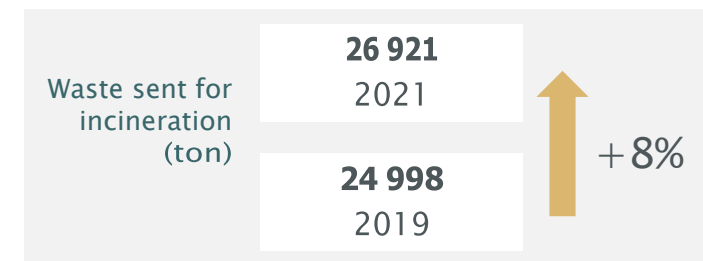
Source: Report SRIR | 2016, 2017, 2018, 2019, 2020, 2021

5 islands reach 100% recovery of waste

In 2021, 100% of urban waste from the islands of Corvo, Flores, São Jorge, Graciosa and Santa Maria were recovered as the waste generated on these islands was sent for energy recovery on Terceira Island.

Most of the RU produced on Terceira island were recovered for energy (70.5%), in the respective incinerator, while material and organic recovery was 27.6% and disposal in landfills was 1.9%.

Source: Report SRIR | 2021



Source: SRIR report | 2019, 2021



WASTE

Increase in the PRR Rate to 32.3% in 2021

In 2021, the Azores recorded a 3.5% growth in the rate of preparation for reuse and recycling, compared to the same period. Despite the result obtained, the European Union's target for 2025 is 55%. It should also be noted that the total of reused or recycled RU has increased by 11% since 2019.

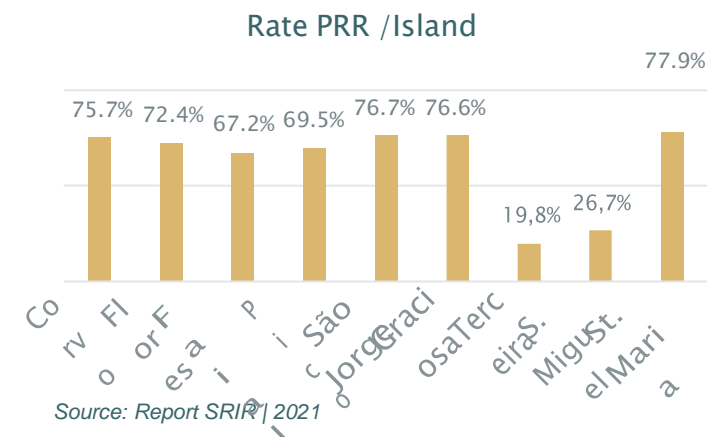
	2019	2020	2021
Total RU reused or recycled (ton)	43 672	44 178	48 533
Preparation rate for reuse and recycling (ton)	30%	31,2%	32,3%

Source: Report SRIR | 2019, 2020, 2021

5 islands have PRR rates greater than 70%

The islands of Corvo, Flores, São Jorge, Graciosa and Santa Maria present rates of preparation for reuse and recycling (material + organic recovery) above 70%.

São Miguel and Terceira are the islands where the PRR rate has the lowest values, although they are the ones with the highest amounts of waste produced in total.





WASTE

74.3 million fewer plastic bags distributed

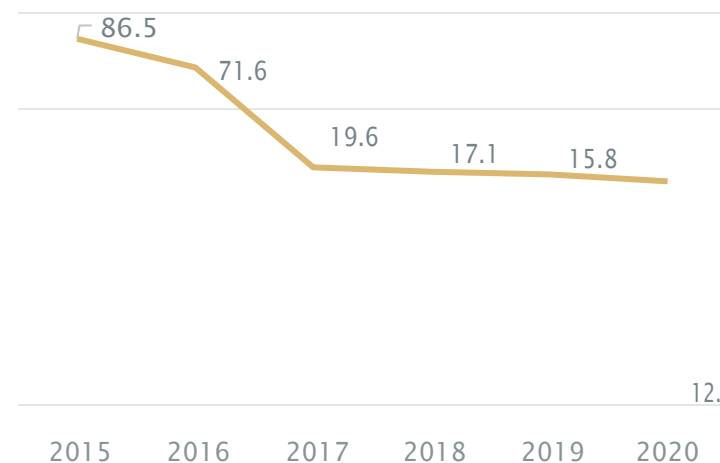
Due to awareness campaigns and legal requirements, the distribution of plastic bags has declined annually. In 2020, 12.2 million plastic bags were distributed in the region, which corresponds to 79.2 tons of plastic introduced into consumption, the lowest value recorded since 2015 (86 million plastic bags distributed).

The distribution of plastic bags per capita has also dropped sharply over the years. In 2020, 50 units were distributed per person.

Reducing the use of plastic is a priority

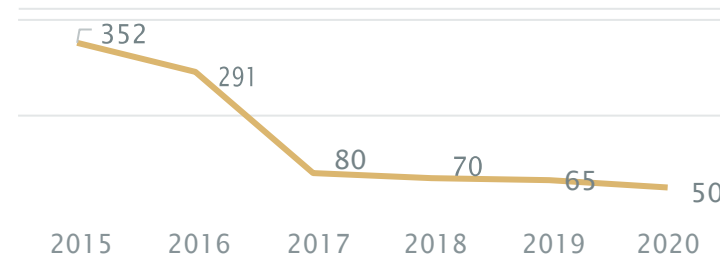
In 2022, the Regional Legislative Decree no. 10 cents for each bag, as well as a ban on making single-use plastic bags available to the consumer.

No. bags in plastics distributed annually (millions)



Source: Report SRIR | 2015, 2016, 2017, 2018, 2019, 2020, 2021

No. bags in plastics distributed, per person per year (unity)





WASTE

12th waste week in the Azores

The Regional Secretariat for the Environment and Climate Change marked the 12th Waste Week in the Azores with 96 awareness-raising actions.

Of the various initiatives promoted, the workshops of use of food and sewing leftovers to reuse textile waste, composting workshops and courses, waste cleaning actions, used goods fairs, door-to-door awareness campaigns, visits to Waste Processing Centers, among others.

Source: Portal of Government From Azores

"From TRASH TO ART"

As part of the Waste Week in the Azores, an art installation "From Garbage to Art" was inaugurated at Largo Bento de Góis, in Vila Franca do Campo. This project was built by the artist Andreia de Sousa and made with collected by students from schools and members of institutions in the Municipality, aiming to promote the theme of the circular economy and community.





WASTE

The first non-reusable beverage packaging deposit system

The project consisted of the installation of 25 reverse logistics machines, across all the municipalities of the Azores. The equipment is intended to receive plastic (PET), metal (aluminium) and glass beverage containers with a maximum capacity of up to 2.5 liters, with a prize of at least €0.05 per package, which will be in cardboard and that can be picked up by the citizen in the RIAC stores.

For example, from May 18 to July 21, 2022, the Municipality of Santa Cruz da Graciosa collected almost 2500 kg of packaging deposited in machines located in the Municipal Market.

Source: Portal of Government From Azores and Facebook of County of Santa Cross gives graceful



Sensitize the public school

The municipality of Angra do Heroísmo, in partnership with several entities, carried out an awareness-raising action within the scope of urban waste management.

The action consisted of a guided visit to the facilities of the partner entities (TERAMB, EEM, REASIAÇORES, etc) in order to elucidate the school population for the management of urban waste produced, namely encouraging the correct separation and selective disposal of MSW.

In total, approximately 50 8th grade students and 4 teachers were present from the Integrated Basic School of Angra do Heroísmo.



Fonte:
<https://angradoheroismo.pt/acao-de-sensibilizacao-com-visita-a-resiacores-e-teramb/>



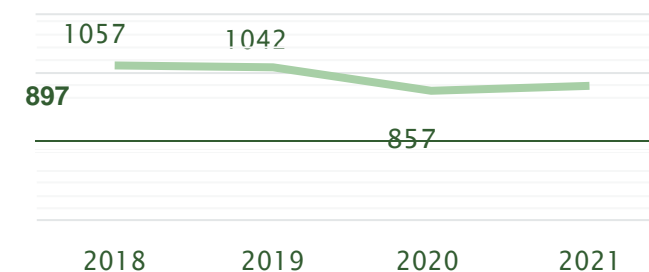
GREENHOUSE GAS EMISSIONS

From 2018 to 2021, greenhouse gas emission per person decreased by 12%

In absolute terms, in 2018, in the Azores, 1057 thousand ton CO₂eq were emitted (categories 1 and 2), and in 2021 this value decreased to 897 thousand ton CO₂eq, a decrease of around 15%.

In 2021, each person at the destination emitted 3.71 ton CO₂eq of greenhouse gases, and in 2018 the value was 4.23 ton CO₂eq, a decrease of 12%.

Evolution of Emissions GHG, categories 1 and 2 (thousands ton CO₂eq)



Source: Report Benchmarking EarthCheck, 2018, 2019, 2020, 2021

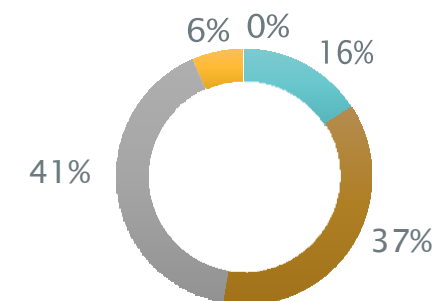
Diesel consumption decreased by 2%

Contrary to previous years, in 2021, fuel oil was the most consumed fossil fuel in the territory (41%), surpassing diesel (37%) which in the same periods was the most consumed fuel in the RAA.

In absolute terms, between 2019 and 2021 there was a 19% increase in fuel oil consumption and a 2% decrease in diesel consumption.

* Data does not include re-exports.

CONSUMPTION OF FUELS FOSSILS, PER TYPOLOGY, IN 2021



RELATÓRIO DE SUSTENTABILIDADE DE 2022

Gasóleo,
Açores, DESTINO TURÍSTICO SUSTENTÁVEL
e



Gasoil

Fuel Oil

LPG

27



GREENHOUSE GAS EMISSIONS

Increase in the purchase of new electric vehicles

In 2021, the acquisition of new electric vehicles increased by 81% compared to the previous year (149 more units).

Of the 269 electric vehicles acquired in 2021, 262 corresponded to vehicles light vehicles and 7 to commercial vehicles.

This growth trend has already been observed since 2015 accounting for the accumulated sales of 655 units.

Source: Portal gives Energy | DREn

Incentives for electric mobility

In recent years there has been an increased concern to promote electric mobility in the destination, through the creation of numerous incentives to support the acquisition of electric vehicles and charging points. The “Regulation for Attribution of Incentives for the Introduction into the Consumption of Low Emission Vehicles 2021” is a good example.

According to the 2021 report, the acquisition of 147 pieces of equipment was supported, while in 2020, 117 were registered. The total amount invested in 2021 was €304,789.37, which made it possible to avoid the issuance of at least 149,815.28 tons of CO₂, positive reduction of 2.4%, in relation to the previous year.



In 2021, the incentive of the Government of the Azores for the acquisition and leasing of electric vehicles could reach 4,550 euros, depending on the type of vehicle.

Fonte: Portal da Energia | DREn



An online information session was organized on incentives for the purchase of electric vehicles and charging points.

Fonte: Portal da Energia | DREn



In 2022, the Government of the Azores has already contributed to the acquisition of 170 electric vehicles (147–light vehicles and 23–motor cycles) and 46 charging points, totaling more than 423 thousand euros.

Fonte: Portal da Energia | DREn



GREENHOUSE GAS EMISSIONS

Electric car charging stations

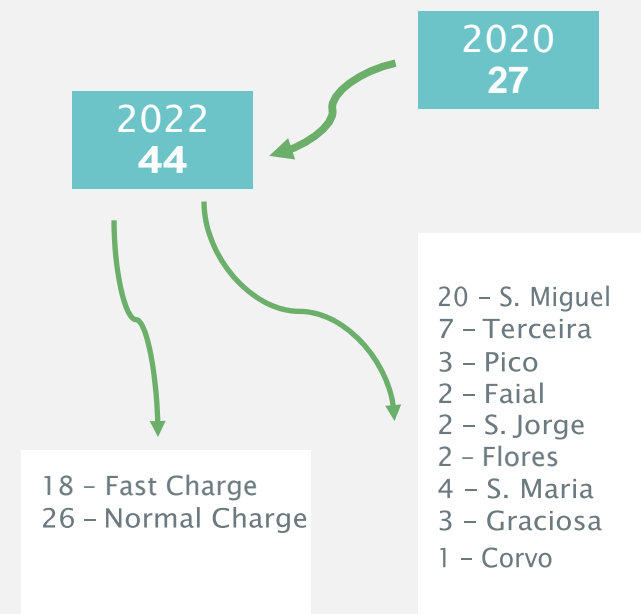
In recent years, a focus has been placed on the installation of charging points for electric vehicles throughout the Azorean archipelago.

In the second quarter of 2022, 44 charging points were registered, 18 of which corresponded to fast charging points and 26 to normal charging points. Normal charging points were the typology that saw the biggest increase between 2020–2022.

This total value results from an increase of 17 charging points, compared to 2020.

Currently, all islands have at least 1 charging point. São Miguel and Terceira are the islands with the most charging points for electric vehicles, a pattern that, in 2020, was already maintained.

Nº ELECTRIC VEHICLE CHARGING POINTS | 2020–2022



Fonte: <https://portaldenergia.azores.gov.pt/portal/Mobilidade-Eletrica/Pontos-de-Carregamento>

* Consultado a 3/08/2022



GREENHOUSE GAS EMISSIONS

PO Azores 2030

The Azores 2030 Operational Program foresees in its strategic financing objectives, the promotion of energy efficiency and the reduction of greenhouse gas emissions, investments considered essential to achieve the national decarbonization goals established for 2030 and 2050.

One of the public policies to be implemented in the Azores is the replacement of the Regional Public Administration fleet with less polluting vehicles, especially vehicles with reduced GHG emissions, given that a large part of the regional fleet is quite aged.

Fonte: <https://portal.azores.gov.pt/web/prgra/-/programa-operacional-azores-2030-1>



Graciosa- another investment to reduce fossil energy

As part of the LIFE IP CLIMAZ project, there is a campaign for the free allocation of around 1500 electric water heaters to Graciosense families, with the aim of promoting the replacement of water heating equipment based on butane gas, in an investment of over 650 thousand euros , to be carried out by the Regional Energy Directorate.



Fonte:
<https://www.lifeipclimaz.eu/>

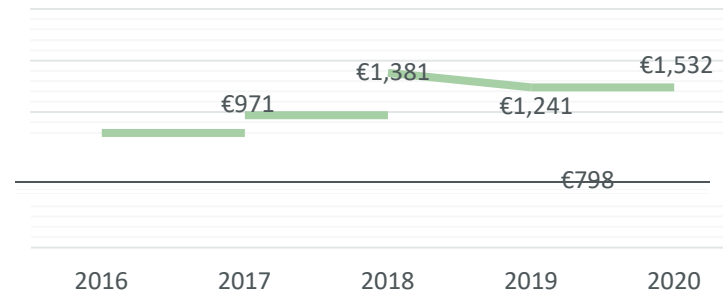


ECOSYSTEMS

Increased spending on biodiversity and landscape protection

In recent years there has been a gradual increase in expenditure on biodiversity and landscape protection. In 2020, an expense of €1,532 million was recorded for this purpose, an increase of 23% compared to 2019. 2018 was also a year in which expenses showed a high value, €1,381 million

Evolution of expenses in the protection gives biodiversity and landscape (thousands €)



Source: Directory Statistical gives AAR | SREA: 2016, 2017, 2018, 2019, 2020

50 thousand shearwaters saved in 10 years

The SOS Shearwater campaign managed to save 50 thousand shearwaters in the last 10 years, from 2011 to 2020. The regional government has already taken the initiative to reduce lighting points that affect the species.



Source:

- <https://www.facebook.com/518010451934371/photos/a.626834807718601/1405323693203038/>

Highlight.

In Corvo, two public lighting blackouts were carried out, one in October and the other in August, in order to protect the species– Cagarros and Estapagado, In addition, the implementation of LED luminaires with projection to the ground, adequate temperature and intensity sensors is highlighted.

Fonte: <https://sustainable.azores.gov.pt/boas-praticas/luz-apaga-se-no-corvo-para-protecter-os-cagarros/>

RELATÓRIO DE SUSTENTABILIDADE DE 2022

• <http://www.azores.gov.pt/gru/dram-socagarro>
AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL





ECOSYSTEMS

Land Area Management Plans in Natural Parks

The Land Area Management Plans of the Natural Parks of Ilha (PGPNI) aim to respond to the challenges facing the management of the respective protected areas.

In 2021, the Land Area Management Plans of the Natural Parks of the Islands of Santa Maria, Terceira, Graciosa, São Jorge, Flores and Corvo were under public consultation, with the aim of promoting the active participation of citizens and clarifying all interested parties about of the proposals.

It should be noted that, in the previous year, the plans for the islands of São Miguel, Pico and Faial were approved.

Source: Portal of Government From Azores | SRAAC

Management Plan for the Forest Perimeter of the Island of São Miguel

In 2021, the São Miguel Island Forest Perimeter Management Plan was publicly presented, highlighting the importance of certifying this management through the FSC® initiative.

In order to establish lasting commitments between the exploitation and preservation of resources, with decisive effects on land use, it is essential to implement a management system for Forest Perimeters and Regional Woods, based on the certification standards of the main global initiatives.

Source: Portal of Government of the Azores | SRADR 32



Parque Natural da ilha das Flores

© Visit Azores



São Miguel

© Visit Azores



ECOSYSTEMS

Better management of tourist flows in ecosystems

An online platform was developed to purchase access tickets to the Caldeira Velha Natural Monument, located on the island of São Miguel. The system aims to facilitate the population's access to this natural monument, as well as to ensure a more effective management of the number of people who visit it.

The platform has, for each two-hour period, 40 tickets to visit the natural monument and the Environmental Center, as well as 30 complete tickets that, in addition to the visit to the space, give access to the thermal pools.

Source: Portal of Government From Azores | SRAAC

Ordinance No. 62/2022 of August 1, 2022 approves the imposition of fees to be collected in the parking lot of the viewpoint of the Lagoa do Fogo Nature Reserve.

Parking will be charged in proportion to the time spent on site,

it is expected that visitors stay there for less time, considerably reducing the pressure of visitation

The high flow of visitors in high season has caused restrictions on circulation and jeopardizes the quality of the experience and its sustainability.

.Fonte: <https://www.publico.pt/2022/08/01/fugas/noticia/estacionamento-junto-miradouro-lagoa-fogo-passa-pago-2015801>



Monumento Natural da Caldeira Velha, Ilha de São Miguel

©azores.gov.pt



Lagoa do Fogo, Ilha de São Miguel

© Visit Azores



ECOSYSTEMS

Another 45km on trails, in Terceira

The inaugurations of the Grande Rota do Oeste and the Malha Grande – Biscoitos pedestrian route, in 2021, increased the network of land routes on the island of Terceira by 45 km. The routes are duly signposted and include several information panels. The island has 10 footpaths with a total length of 98.8 kilometers.

Source: Government Portal of Azores

Planting of 400 individuals of endemic species

LIFE IP AZORES NATURA promoted a volunteer action that consisted of planting around 400 individuals of endemic species and placing 400 individual protection tubes in Lagoa do Negro, on Terceira island.

This initiative was attended by 90 participants, including scouts and their families.



Percurso pedestre Malha Grande – Biscoitos, ilha Terceira

©AzoresTV.com



Fonte: <https://www.lifeazoresnatura.eu/noticias/atividade-de-voluntariado-de-plantacao-de-endemicas-na-terceira/>



ECOSYSTEMS

1 ton of marine litter removed from the Port of Horta

In February 2022, an underwater cleaning action was carried out in Porto da Horta, an initiative framed within the LIFE IP AZORES NATURA and OceanLit projects. This action accounted for more than 1 ton of marine litter, of various categories, including about 60 tires that were removed from the bottom of the bay. The composition of the material collected was as follows: 43% plastic; 32% rubber (excluding tires); 13% glass; 9% textiles; and 3% metal.

Fonte: <https://www.lifeazoresnatura.eu/noticias/sensibilizacao-dos-utilizadores-do-mar-quanto-ao-garbage-marino-underwater-cleaning-of-port-da-horta/>

Reinforcement of measurements in oversight of fisheries, in AreMiguel

The Regional Secretariat for the Sea and Fisheries has undertaken to strengthen surveillance and inspection measures for the illegal marketing of the sale of mackerel, through the Regional Inspectorate for Fisheries, GNR, Maritime Police and Regional Inspectorate for Economic Activities.

In 2021, within 14 days, 20,176.90 kg of mackerel were unloaded at auction, of which only 13,494.50 kg were sold, the remaining amount being rejected for landfill or

STEEL 2021-ACTIONS DELI MPEZACOSTEIRA

	Resíduos recolhidos (kg)
Campanhas limpeza costeira	10 180
Campanhas limpeza subaquática	3 728

Source: DRAAC



Expedição em 2018 nos Açores promovida pela fundação Oceano Azul e a National Geographic

© Oceano Azul Expedition | National Geographic Pristine Seas © Manu, San Félix

RELATÓRIO DE SUSTENTABILIDADE DE 2022

delivered to social solidarity institutions

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL





ECOSYSTEMS

Seismicity on the island of São Jorge

The Azores Seismovolcanic Information and Surveillance Center (CIVISA) recorded, since March 19, 2022, when the seismovolcanic crisis began in São Jorge, until the beginning of June, a total of 37,810 earthquakes, of which 288 were felt by the population.

During this period, several preventive measures were defined, by the municipalities and relief agents, to deal with a possible earthquake of greater magnitude or possible eruption on the island.

The Civil Protection of the Azores has identified the operable ports of São Jorge to prepare possible evacuation of the island by sea. In the municipality of Velas, an evacuation plan was presented that included messages on the radio, social networks and, also, the peal of church bells.

Source: CIVISA and Observer

International Day for Disaster Risk Reduction

The Azores Regional Civil Protection and Fire Service marked the International Day for Disaster Reduction with drills and distribution of pamphlets.

The ALERT4YOU – Safe Tourism application, presented in March 2022, is a tool that aims to ensure not only the real-time communication of warnings related to possible phenomena and emergency situations, such as earthquakes, fires, floods, storms and others, but also the training of tourism companies to communicate and respond to their customers in the face of the existence of these possible phenomena.

Fonte: Portal do Governo dos Açores | Proteção Civil



Fonte:
https://www.rtp.pt/aco- res/sociedade/pteco- ao-civil-assinala-o- dia-para-a-reducao- de-catastrofes- video_68390



SOCIETY

Leveraging social sustainability implies promoting means and infrastructure for education, health and well-being, equality, security and access to goods, basic services and employment, with a view to reducing social disparities and, consequently, poverty levels.

In the context of education, it is essential to raise awareness and mitigate the issue of sustainability, so that the youngest and oldest are aware of their role in the community and also in ecosystems.

- Public health
- Education
- Job
- Social protection and public safety

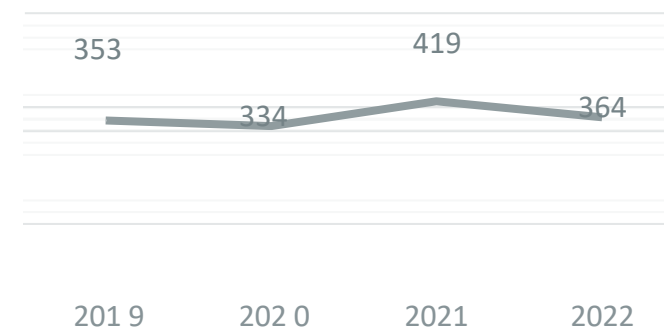


PUBLIC HEALTH

Health investments

In 2021, the highest amount of health expenditure was recorded, 419 million euros, representing an increase of 25% compared to 2020, the year in which the COVID-19 pandemic started. The 2022 regional budget proposes a 13.1% decrease in the amount to be spent in this sector compared to the same period last year (363,798,560 euros).

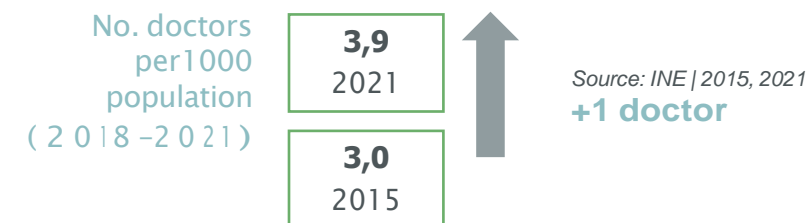
Evolution of expenses in Health
(millions €)



Source: Budget gives Region autonomous From Azores | 2019 - 2022

Azores has 4 doctors per 1000 inhabitants

From 2015 to 2021, there was an increase in the indicator, reaching in the most recent period around 4 doctors per 1000 inhabitants of the Region.



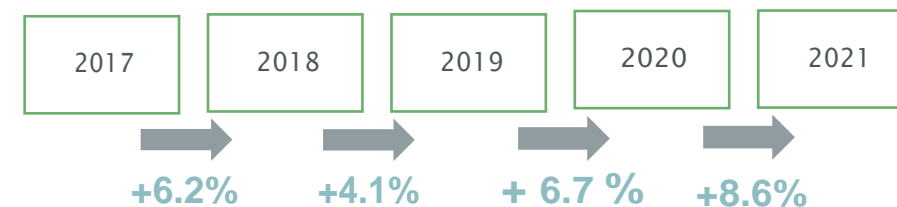


PUBLIC HEALTH

More than 600 specialist doctors

The number of specialist doctors in the Azores has been increasing, registering a growth of 8.6% between 2020 and 2021, reaching 644 specialist doctors in the Azorean territory in the last year.

Evolution of no. doctors experts (2018 - 2021)

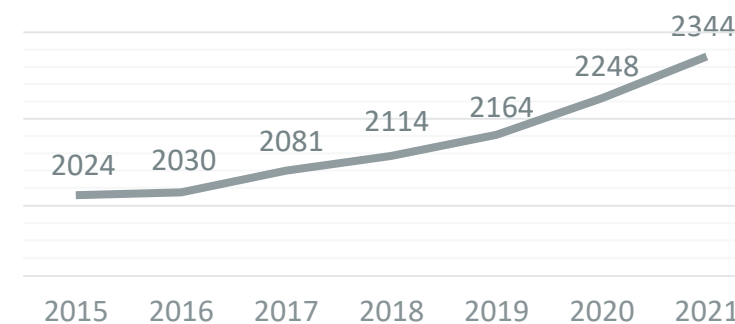


Source: INE | 2017, 2018, 2019, 2020, 2021

Increase in the number of nurses in 2021

In 2021, the Azores recorded a 16% increase in the number of nurses in the territory, compared to 2020, when 2248 nurses were counted.

Evolution of no. in nurses (2015-2021)



Source: INE | 2015, 2016, 2017, 2018, 2019, 2020, 2021



PUBLIC HEALTH

90% of the population has completed primary vaccination against COVID-19

In the first quarter of 2022, 213,000 people had completed primary vaccination, representing 90% of the Region's total population (according to provisional censuses).

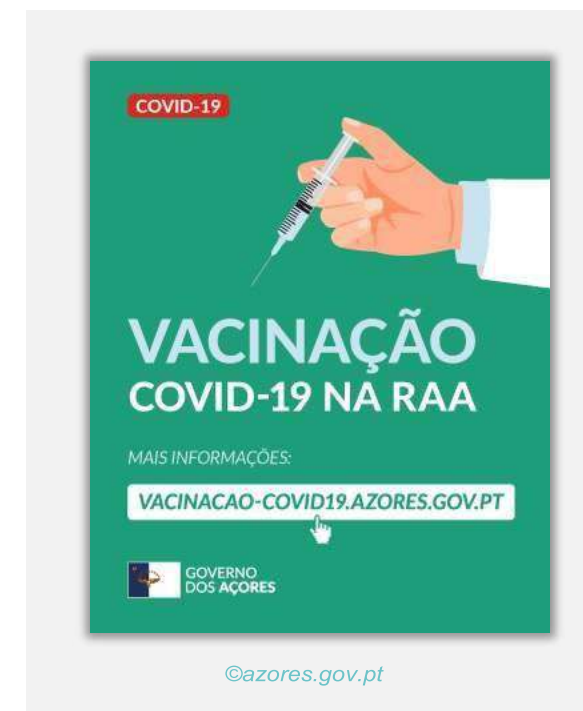
In the same period of time, 119 368 people had the booster vaccination (50% of the total population of the Azores).

Fonte: <https://vacinacao-covid19.azores.gov.pt/index.php>

48 beds in the Regional Integrated Continuing Care Network

The Government of the Azores reinforced the number of beds in the Regional Network for Continuing Integrated Care on Terceira Island, which now has a total of 48 beds, distributed across two units.

Source: Portal of Government From Azores





EDUCATION

Basic education schooling rate exceeds 60%

Since 2014, the schooling rate for basic education has exceeded 50%, registering in 2021 the highest percentage value, 63.3%.

In the last 8 years, the number of students enrolled in basic education, aged between 6 and 14 years, has gradually increased.

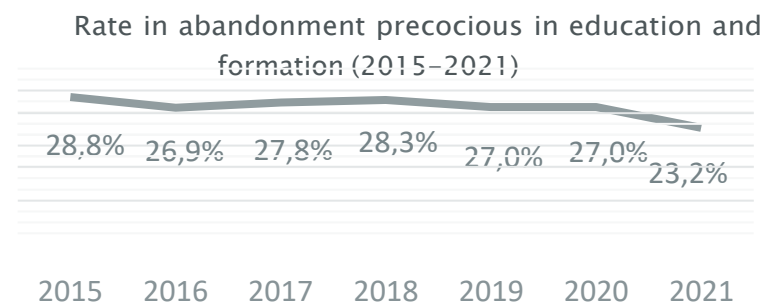
The same happens with the secondary education rate, although with lower values. In 2021, the secondary school enrollment rate reached 43%.

After 5 years of stagnation, the early dropout rate drops

In 2021, compared to 2020, a reduction in the early school leaving rate was recorded, from 27% to 23.2%, after five years of stagnation in regional values.

	2019	2020	2021
Schooling rate of basic education level (%)	58,6	61,9	63,3
Schooling rate at secondary level (%)	36,2	39,8	42,8

Source: INE | 2019, 2020, 2021



Source: INE | 2015, 2016, 2017, 2018, 2019, 2020, 2021



EDUCATION

Investing in education and training

Within the scope of the Recovery and Resilience Program, the Regional Secretariat for Education announced, in 2021, the receipt of 5,000 pieces of equipment intended for school infrastructure.

Source: Portal of Government From Azores | DRE

More than 600 Azorean students awarded for their performance

The prize is awarded to students who enter higher education for the first time, in order to contribute to increasing the qualifications of the Azorean population.

The regional secretary of Education registered 602 applications for the Merit Award of the Regional Government of the Azores, in 2021. The prize was increased by 250 euros, compared to the previous year.

Source: Portal of Government From Azores | SRE

The implementation of the new regulations published with a view to the employment stability of teaching and non-teaching staff, has made it possible to hire almost 1000 permanent staff since 2021.

Fonte: DRE

See web page for more info: [https://premio-](https://premio-merito.edu.azores.gov.pt/candidaturas/create)

[merito.edu.azores.gov.pt/candidaturas/create](https://premio-merito.edu.azores.gov.pt/candidaturas/create)

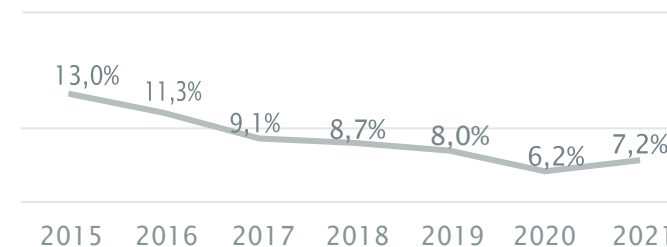


JOB

Rate of unemployment is 7.2%

In 2021, the Azores recorded an increase in the unemployment rate, standing at 7.2%, compared to 6.2% in the same period last year. In general, the unemployment rate has been decreasing over the of years.

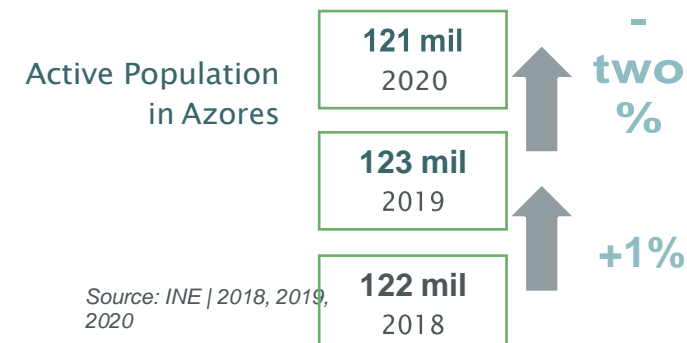
Unemployment Evolution Rate (%)



Source: INE | 2015, 2016, 2017, 2018, 2019, 2020, 2021

121 thousand people in active age

In 2019, there was a slight increase in the number of the active population in the regional territory, accounting for 123 thousand people of working age (employed and unemployed). In 2020, the value decreased by about 2%.



Source: INE | 2018, 2019, 2020

RELATÓRIO DE SUSTENTABILIDADE DE 2022
AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL





JOB

CONTRATAR program has already enabled the integration of more than 2,800 Azoreans into the job market

Until the second quarter of 2022, CONTRATAR, an employment and training program created by the Regional Government, allowed the integration of 2,119 Azoreans into the labor market.

Remember that, in 2021, the same program integrated over 700 Azoreans into the job market in less than three months.

Source: Portal of Government From Azores



ESTAGIAR Program benefits more than 1000 young people

More than 1,000 young Azoreans who completed their training developed their professional career within the scope of the Estagiar L and T program, whose application period took place in August 2021.

This program has a decisive role in the fight against youth unemployment and consequent integration into the labor market.

Source: Portal of Government From Azores | SRJQPE





PROTECTION SOCIAL AND SECURITY PUBLIC

At risk poverty rate drops to 22%

The at-risk-of-poverty rate in the RAA, in 2020, registered a decrease in the indicator, reaching 21.9%. In the same period last year, the figure was 28.5%, and in 2018, it was 31.8%.

In this period there is a significant reduction in the at-risk-of-poverty rate.

Source: INE | 2018, 2019, 2020

	2018	2019	2020
At-risk-of-poverty rate, after social donations (%)	31,8	28,5	21,9

Decrease in the number of RSI beneficiaries

The number of RSI beneficiaries has been decreasing steadily since 2018. Between 2018 and 2021 there was a 24% decrease in the total number of beneficiaries, accounting for 17,292



Source: Safety Social Statistic | 2018, 2021



SOCIAL PROTECTION AND PUBLIC SAFETY

More than 800 tons of food donations

In 2021, the highest value, in tons, of food donations delivered by food banks was recorded, namely 855 tons, an increase of 270 tons compared to the previous year.

2017 and 2018 are presented as the time periods that accounted for smaller donations.

Support for the most needy

28,568 Azorean families in need were helped by the Social Security of the Azores, through a support of 60 euros to face the increase in food prices, resulting from the armed conflict in Ukraine.

Source: Portal of Government From Azores | ISSA

Doações alimentares (t) entregues pelos Bancos alimentares (2015–2021)



Source: INE | 2015, 2016, 2017, 2018, 2019, 2020

More social support in 2022:

A tendering procedure was launched for the acquisition of foodstuffs for the Azores archipelago, within the scope of the Fund for European Aid to the Most Deprived People (FEAC).

The aim is to support the most needy Azoreans in accessing a food basket, contributing to the alleviation of poverty, social exclusion and material deprivation.

First-rate food will be provided need, with a base price of €3,655,889.57, plus VAT.

Fonte: Portal do Governo dos Açores | ISSA



SOCIAL PROTECTION AND PUBLIC SAFETY

Rehabilitation of community infrastructure

In 2021, the rehabilitation of Escola dos Arrifes, in Ponta Delgada, was announced, an intervention that aims to improve the learning and living conditions of the local school community.

The Government of the Azores proposed to carry out the construction of a new building with three floors, with more than 35 rooms, three laboratories, a kitchen, a cafeteria, a media library and an auditorium with availability for 124 people.

Source: Portal of Government From Azores | SRE

"SOS Animal Azores"

The 'SOS Animal Açores' online platform allows any citizen to present, confidentially and quickly, reports of animal abuse, as well as the identification of situations of abandonment, neglect or abuse, triggering a process of verification and referral to the competent authorities.

Source: Portal of Government From Azores | SRAF and DRA





PROTECTION SOCIAL AND SECURITY PUBLIC

Azores, destination with low criminality

In 2021, the Azores recorded a slightly higher number of criminal cases than in 2020 (+8%). Even so, this value represents one of the lowest in the country, being considered a region with a positive security environment. The indicators for 2021 reveal a slight increase in crime, compared to 2020, in some key areas, for example: 21% more in the number of homicides; plus 28% of the number of reported robberies; and another 15% in thefts by pickpockets and by opportunity.



	2020	2021
Number of homicides reported by the police	19	23
Number of robberies reported by police	57	73
Number of thefts reported by the police	310	358

Source: Report Benchmarking EarthCheck, 2020 and 2021



ECONOMY

Economic sustainability is based on the production, distribution and equitable use of wealth, with priority being given to attracting investment, investing in the growth of small and medium-sized companies, while promoting employment opportunities, training and safe working environments, just and equitable. It is also of great importance to maintain the commitment to preserving the authenticity of the Destination.

The COVID 19 pandemic has negatively affected some indicators, however it denotes a great capacity of resilience and recovery on the part of the destination.

- Performance
- Companies
- Tourism

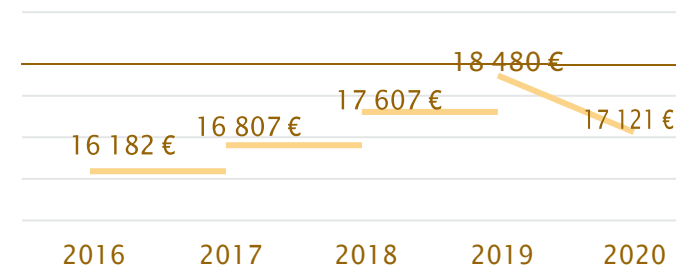


Performance

In 2020, GDP per capita of the Azores accounts for €17,121

In 2020, the region's GDP reached 4.151 million euros, a decrease of 7% compared to 2019 (4.487 million). This value corresponds to a GDP per capita of 17,121 euros, while in 2019 it stood at 18,480 euros.

Evolution GDP per capita gives AAR (€)

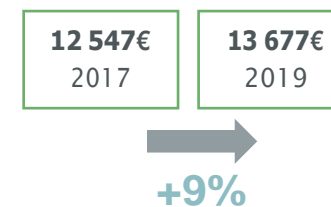


Source: Directory Statistical gives AAR| SREA: 2019, 2018, 2017, 2016

Gross disposable income (RDB) of families reaches 13,677 euros

The gross disposable income of families per capita reached, in 2019, 13,677 euros, an increase of around 1,000 euros compared to 2017, when the value was fixed at 12,547 euros. In Portugal, only the Algarve (17 thousand euros) and A.M. Lisbon (16 thousand euros) present values higher than those of the Azores

Performance available gross of families per capita



RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL





Performance

International purchases exceed €85 million in 2021

In 2021, €89,043,957 was recorded in international purchases, an increase of 118% compared to 2020, when around €40 million in international purchases were accounted for.



Source: SREA: 2020 and 2021

International withdrawals exceed €23 million in 2021

In 2021, €23,367,970 was recorded in international withdrawals, which represents an increase of 36% compared to the previous year.



Source: SREA: 2020 and 2021



Performance

GVA From Azores drops 7% in 2020

In 2020, the region's GVA reached 3.616 million euros, a decrease of 7% compared to 2019 (3.882 million).

The apparent productivity value of labor also decreased by 5% compared to 2019. Regarding the GVA generated by tourism, in 2020, there was a decrease of 74% of its nominal value compared to 2019, representing 2.9% of the GVA of the regional economy. These numbers reveal the economic impact caused by COVID-19

Source: SREA and Directory Statistical gives AAR | 2019 and 2020

Salaries support: FUNDOPESCA

In 2020, the Salary Compensation Fund for Fisheries Professionals in the Azores was activated, on the islands of Flores, Faial, Pico, São Jorge, Terceira, Graciosa, São Miguel and Santa Maria. It was agreed to receive the equivalent of 50% of the regional minimum wage in force (349.13 euros) for workers on an exclusive basis in Fisheries. Of the 807 applications submitted, 515 met the conditions for the award of compensation, totaling 171,386.70 euros.

Source: Portal of Government From Azores | SRMP



Source: Directory Statistical gives AAR | SREA: 2019 and 2020



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Companies

Azores counts more than 28 thousand companies in 2020

The number of companies has been growing over the last 6 years.

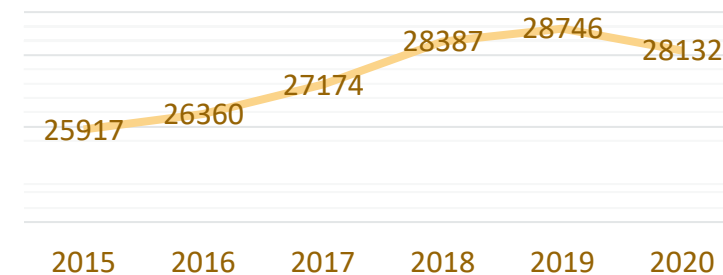
In 2020, the Azores accounted for 28,132 companies, which corresponds to a slight decrease (2%) compared to the same period last year.

2019 is a time period where a greater number of companies were identified, the growth trend may have changed due to the COVID-19 pandemic crisis.

26% of companies are linked to activities in the primary sector

7,250 companies in the RAA are dedicated to “Agriculture, animal production, hunting, forestry and fishing”, being this economic activity the one that adds a greater number of companies.

Evolution of Number in Companies at AAR(2015–2020)



Source: INE | 2020, 2019, 2018, 2017, 2016, 2015

2020: 28 132 companies		
26%	13%	12%
Agriculture, production animal, hunting, forest and fishing	Activities administrative and the services in support	trade bythick and the retail



Companies

Business survival rate reaches 59% in 2020

Since 2013, the survival rate of companies has exceeded 50%, reaching the highest percentage value in 2015, 59.38%.

In 2020, the Region reached a rate of 58.98%, corresponding to an increase, compared to the previous year.

	2018	2019	2020
Survival rate of companies created 2 years before (%)	55,32	55,75	58,98

Source: INE | 2018, 2019, 2020

Financial support to companies

In 2021, the Azorean Companies Capitalization Fund was created with the objective of participating in capitalization operations of viable companies (including cooperatives and associations with commercial purposes) affected by the covid-19 pandemic, combating the undercapitalization of the regional economic fabric. The fund assumes an endowment of EUR 125 million.

Source: Portal of Government From Azores | SRFAP

PROGRAM APOIAR.PT AZORES

In the first quarter of 2022, the Government of the Azores announced the extension of the APOIAR.PT Azores Program, taking into account the pandemic context and taking into account the concerns expressed by the regional business sector.

The negotiations carried out aimed at increasing the allocation of the program by around 25%, in order to face the pandemic period and extending to the normalization of the situation and consequent recovery of economic activity



TOURISM

More than 1 million overnight stays in 2021

The Azores recorded their record for overnight stays in 2019, surpassing the 3 million mark. However, the impact of the pandemic crisis caused an abrupt decrease in the indicator. In 2020, the number of overnight stays decreased by 71% compared to 2019, which corresponds to 2 million fewer overnight stays.

In 2021, there was a further increase in the number of overnight stays, 1,932,872 million. The number of guests registered in 2021 was 627 thousand

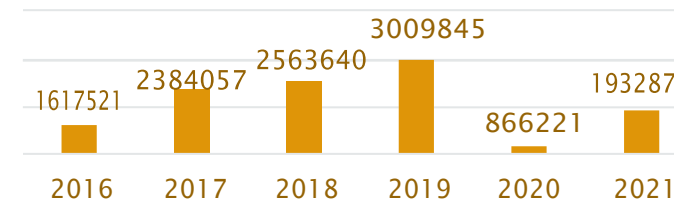
Seasonality rate is 52% in 2021

In 2021, 51.8% of overnight stays in the Azores were registered between July and September, an increase motivated by travel constraints associated with the pandemic.

São Jorge is the island with the most overnight stays in this period (65%). On the contrary, the island of Terceira (46%) has the lowest proportion of overnight stays in the “high season”.

Source: SREA

Evolution of overnight stays
tourist



Source: Statistics of Tourism | SREA 2016, 2017, 2018, 2019, 2020, 2021



Ilha de São
Jorge

© Visit Azores



TOURISM

Tourists stay 3 nights in accommodation

The Azores have registered a maintenance of the average stay, in the accommodation units, in the order of 3 nights. The island of São Miguel has the longest stays (3.3) while the island of Corvo has the shortest stays (2.1).

Source: SREA

Net bed occupancy rate is 43.5%

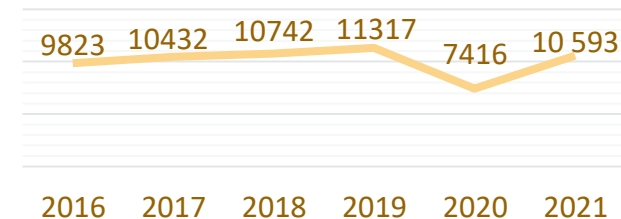
In 2021, the Azores recorded a net bed occupancy rate of 37.9%, an increase of 17.2 p.p. compared to 2020 (20.7%).

The island of São Miguel appears as the one with the best performance in this indicator, registering 43.7%, while the island of São Jorge registered 19.3%.

Fonts: WEDNESDAY



Evolution Capacity in Accommodation
at Hospitality Traditional



Fonts: Estatísticas to Tourism | WEDNESDAY 2019, 2018, 2017, 2016



TOURISM

Total income from Traditional Hospitality reaches 60 million euros

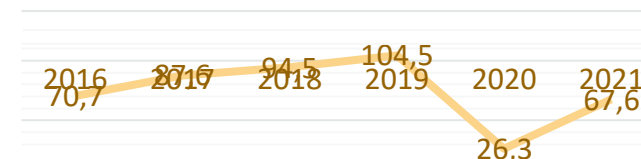
In 2021, the traditional hotel industry registered 67.6 million euros of total income. This one value means more 41 million euros compared to 2020 (26.3M€). In 2021, the island of São Miguel was responsible for 47.1 million euros of total income, followed by Terceira with 8.1 million euros and Faial with 4.5 million euros.

8% increase in the number of companies, compared to 2020

In 2021, there were more than 4983 companies in the tourism sector in the Azores (accommodation, catering, tourist entertainment, rent-a-car, travel agencies, tourist attractions, among others). There are 350 more companies compared to 2020, which had 4627.

Source: Report Benchmarking EarthCheck, 2021

Evolution income totals at HospitalityTraditional
(Millions in euros)



Source: Statistics of Tourism | SREA 2019, 2018, 2017, 2016



Experiência de
Canyoning nos
Açores

© Visit Azores



TOURISM

3% of tourist companies are certified

In 2021, 142 entities already had certifications or recognitions in terms of sustainability. They represent 3% of the total number of companies in the region's tourism value chain. Highlight for the Miosótis program, which has registered increasing demand from Azorean entities.

Source: Report Benchmarking EarthCheck, 2021

190 entities joined the Azores Sustainability Charter

The project "Sustainability Charter of the Azores" aims to support the adoption of the principles of Sustainable Development in the region. By adhering to the Booklet, each entity commits to responsible and transparent management, guided by the implementation of the Sustainable Development Goals.

Source: pre-reading Diagnosis and Proposal in Strategy for The Primer | 2022

190
Entidades Subscritoras da Cartilha da
Sustentabilidade dos Açores



- **65% das ES são empresas privadas, 12% autarquias**, e as restantes 23% dividem-se entre outras entidades públicas, público-privadas ou do setor social.
- **68% das entidades estão em São Miguel¹**
- O setor do **Turismo representa uma parte significativa das ES (43% do total e 63% das entidades privadas)**
- **39% das empresas privadas têm menos de 5 colaboradores e menos de €500k de volume de negócios em 2019**



TOURISM

193 thousand visitors to the Environmental Interpretation Centers

In 2021, there was a 112% increase in the number of visitors to interpretation centers, compared to 2020, the year in which 91,360 visitors were registered. 2019 was the year with the highest number of visitors, 365,672.

	2019	2020	2021
Nº visitantes aos Centros de Interpretação Ambiental	365 672	91 360	193 553
Nº visitantes às Cavidades Vulcânicas	139 006	42 286	92 452
Nº de Subidas à Montanha do Pico	20 049	7 898	23 481

100% increase in the number of visitors to Volcanic Cavities

In 2019, more than 130 thousand visitors were registered to the volcanic cavities, a figure that decreased in 2020 due to the pandemic crisis. 2021 represented the year of recovery, where an increase of 119% in the number of visitors to the cavities, compared to 2020.

More than 20 thousand climbs to Pico Mountain

In 2021, the highest number of climbs to Pico mountain was recorded, 23,481.



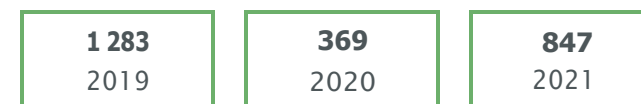
TOURISM

In 2021, 847 overnight stays were recorded per km²

2019 was the year with the highest tourist density, accounting for 1283 overnight stays/km². However, in 2020, there was a reduction of 914 overnight stays/km², as a result of the COVID-19 pandemic crisis.

In 2021, tourist density reaches 847 overnight stays per km², an increase of 478 overnight stays/km², compared to 2020.

Density tourist (Sleeps/Area km²) _



- 914 overnight stays / km² _

+ 478 overnight stays / km² _

Source: SREA | 2019; 2020; 2021

Tourist intensity rises to 8.4 overnight stays per resident in 2021

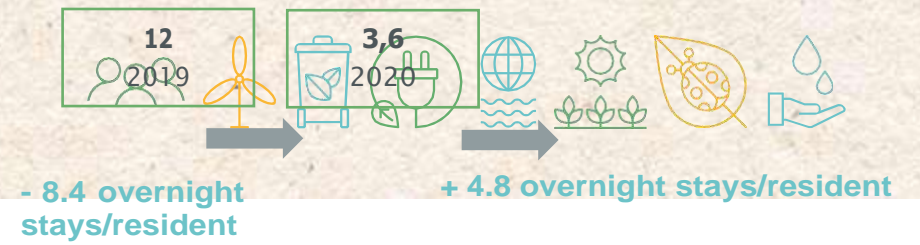
Intensity tourist (overnights/ Pop.resident)



RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL: In 2022, tourist intensity increased, recording 8.4 overnight stays per resident, an increase of 4.8 overnight stays compared to 2020.

2019 was the year with the highest tourist intensity, 12 overnight stays per resident.





CULTURE

The protection and conservation of historical and cultural heritage are fundamental actions to enhance and promote cultural identity, subsequently allowing the creation of a more unique and attractive offer.

In the direction of cultural sustainability, the local community must play an active role as it is the bearer/connoisseur of traditions, customs, spaces, facades, gastronomy, among other elements. However, an integrated and participatory action is assumed, where visitors and local agents must be educated to act accordingly and contribute to this objective.



CULTURE

€4.4 million for the defense and enhancement of the architectural and cultural heritage

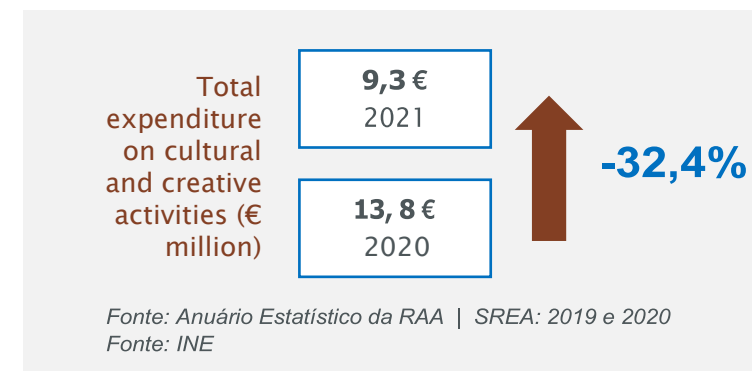
In 2021, 0.5% of the regional budget was earmarked for the maintenance and preservation of cultural sites. In 2020, the allocated weight was 1.4%. In absolute terms, in 2021, an annual expenditure of 4.4 million euros was approved for the defense and enhancement of the architectural and cultural heritage.

More than 68 thousand museum visitors in 2020

In 2020, 68,706 museum visitors were registered, the lowest value recorded in 5 years, as a result of the pandemic.

On the contrary, in 2019, a high number of museum visitors was recorded, 291472 visitors.

In total, the Region has an offer of 19 museums in 2020, 5 more than in 2015.





CULTURE

Azores Routes | Cultural and scenic itinerary

The project 'Rotas Açores – Cultural and Landscape Itineraries' started in 2020 and aims to contribute to the structuring of the 'Cultural and Landscape Touring' product. This includes three routes with different themes – Volcanoes, Vineyards and Whaling – and itineraries, where interpretive means of orientation, identification and information were later incorporated.

- On the volcano route it is possible to see countless caves, mountains, calderas, fajãs and lagoons, this one has 14 itineraries spread over 9 islands;
- The whaling route consists of 15 itineraries spread over the 9 islands, where the factories, lookouts, boats, regattas and cetacean observation centers stand out;
- The vineyards route includes 8 itineraries spread over 8 islands, each of these routes presents experiences linked to vineyards, cellars, vintages, wine tasting and gastronomy;



Fonte: <https://rotas.azores.gov.pt/routes/>



CULTURE

Ponta Delgada Cultural Strategy 2030

The strategy was developed to guide the county's cultural destinations until 2030. It covers a diagnosis of the local cultural and creative ecosystem, listing challenges and opportunities, from which a vision based on strategic and intervention axes is proposed.

Fonte: <https://www.cm-pontadedelgada.pt/paginas/1284>

“Põem-te em cena”

Under the scope of “Põem-te em cena”, the regional government approved, in 2022, €79,250 in support for the execution of artistic and cultural projects. This is a project that has been consolidated since 2021.

In 2021 and 2022, 91 projects were supported, involving 60 collective entities and 31 individual young people, from six islands in the region, translating into support of 150 thousand euros.

Source: Portal of Government of the Azores | SRJQPE and DRJ




The project emerged simultaneously with the preparation of the candidacy of Ponta Delgada – Azores for European Capital of Culture (Azores 2027).

Fonte: <https://www.azores2027.eu/pt/natureza-humana/>

SIDART– Incentive System for the Development of Handicrafts in the Azores

241 artisans and artisanal production units applied for this incentive system in 2022. 45 more applications than in 2019, before the interruption due to the pandemic.

Fonte: Portal do Governo dos Açores | SRJQPE



Azores Sustainability:

Evolution of the plan's objectives and commitments



Action Plan: A work instrument, constantly updated

The 2019/2030 Action Plan – Sustainability of the Azores Tourist Destination is an instrument for the management and active planning of the territory that aims to aggregate and guide the destination's performance in terms of environmental, economic, cultural and social sustainability.

Due to its nature and time horizon, this document is reviewed annually, incorporating new measures, ideas and projects that propose a sustainable development of the territory. This reflects an update of the initial version of this strategic document – initially scheduled for the 2019–2027 horizon.

Allowing the region to assert its direction in terms of sustainability, identifying 23 sustainable commitments in 12 key areas of action: energy efficiency; greenhouse gases/decarbonization; air quality, noise control and noise and light pollution; wastewater and sewage; drinking water resources; ecosystem and biodiversity protection; territorial ordinances; transport; solid waste; substances harmful to the environment; society and culture; economy;

In addition, it reconciles the perceptions and needs of the various regional secretariats, as well as the participants of the nine Green Teams, who also identified actions to be developed in each of the islands.



Plano de Ação 2019/2030 –
Sustentabilidade do Destino
Turístico Açores

[Consultar o Plano](#)



An action committed to the Sustainable Development Goals

All the activities promoted in the Azores are directly committed to complying with and respecting the Sustainable Development Goals (SDGs), defined by the United Nations.

Within the scope of the Action Plan for the Sustainability of the Azores Tourist Destination 2019/2030, 177 measures were identified to be developed in the region in the short and medium term. These took into account the effective contribution to the sustainable development of the territory, in line with the sustainable development objectives, ensuring its promotion.

To this extent, the physical and intangible interventions promoted in the Azores, in terms of environmental, cultural, social and economic sustainability, are important instruments in planning and action that strive for continuous, equitable and responsible improvement.

Importa destacar que, embora a atuação açoriana incida transversalmente em todos os ODS, a nível do Plano de Ação, as ações identificadas apresentam uma atuação ainda mais dinâmica na concretização dos ODS 4, 7, 11, 12, 13, 14, e 15.





34 proposed actions were implemented during 2020

The Action Plan for the Sustainability of the Azores Tourist Destination 2019/2030, lists a set of 132 actions to be promoted, articulated with the various regional secretariats of the Government of the Azores, and 45 actions to be implemented by the 9 Green Teams of the Azores.

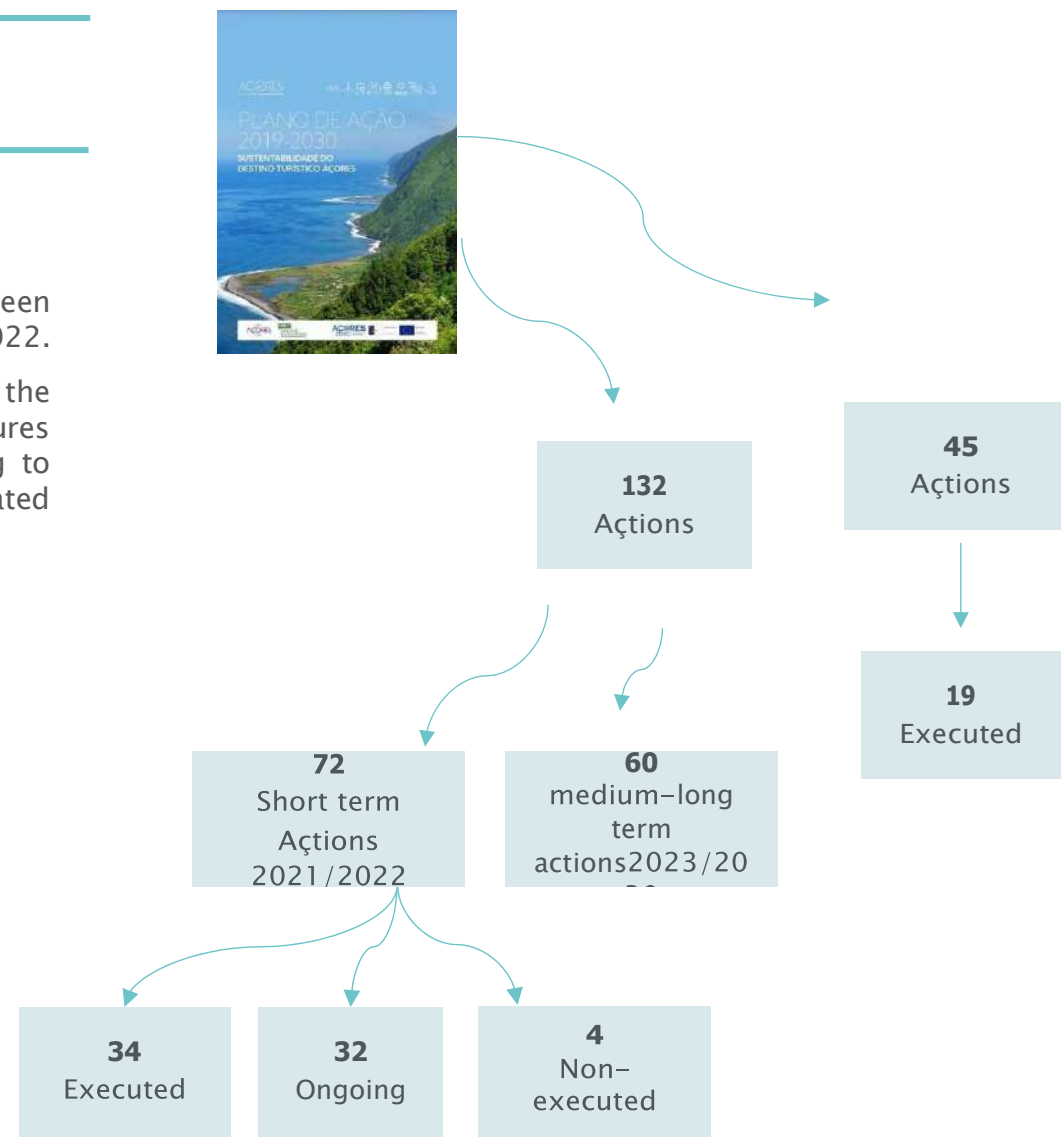
Of the 132 proposed actions, 72 had a 2021–2022 time horizon and 60 had a 2023–2030 time horizon.

The fact that this document is reviewed annually, allowed the concentration of most of the proposed actions in a short-term action.

It should be noted that, of the 72 short-term actions, 34 have been carried out by the time of writing this document

Regarding the 45 actions of the Green Teams, 19 are already implemented in 2022.

The objective is that, every year, the document is updated with new measures and projects to be developed, allowing to respond, in a more capable and educated way, to the demands of the moment.





Actions balance

Short-term | 2021 – 2022



Short-term actions | 2021 - 2022

1 – Energy Efficiency

Code	Action	goals	deadline	Point in Situation	Execution
1.1-2019	Promotion of “Meetings with Energy Efficiency”.	4 “Meetings with Energy Efficiency” held	Yearly	<p>Performed two events in 2021.</p> <p>https://www.facebook.com/portaldaenergiaacores/videos/184018907948229/</p> <p>https://www.facebook.com/portaldaenergiaacores/videos/427296761648856</p>	<p> in course</p> <p>EVIDENCIA_1.1_2019_Encontros_DREn1</p> <p>EVIDENCIA_1.1_2019_Encounters_DREn2</p>
1.2.-2019	To disseminate an energy efficiency manual dedicated to the sector to the hotels in the Region.	1 dissemination action on social networks.	Yearly	<p>Manual concluded, still no disclosed.</p> <p>https://online.flph15.com/jhwn/opcc/#p=1</p>	<p> in course</p> <p>EVIDENCIA_1.2_2019_Manual_DREn</p>
1.3-2019	Promotion of energy efficiency within the school community	In 2021, hold at least 4 “Meetings with Energy Efficiency in Schools” dedicated to the 3rd cycle and secondary school in the region; Implementation of the “Dreni” activity in at least 10 educational establishments (preschool, 1st and/or 2nd cycle) in the RAA.	Yearly	<p>In 2021, there were no actions directed at schools. However, on the Energy Portal, educational content dedicated to this target audience is available.</p> <p>https://portaldaenergia.azores.gov.pt/portal/Eficiencia-Energetica/Schools?portalid=0</p>	<p> in course</p> <p>EVIDENCIA_1.3_2019_Awareness_DREn</p>



Short-term actions | 2021 - 2022

1 – Energy Efficiency					
Code	Action	goals	deadline	Point in Situation	Execution
1.1-2021	Innovation projects: V2G – Vehicle-to-Grid; IANOS – IntegrAted Solutions for the decarbonization and Smartification of islands; RESOR – Supporting energy efficiency and renewable energy in European islands and remote regions; EMOBICITY – Increase of energy efficiency by Electric MOBility in the City.	Implementation of an innovative action/solution per project.	Yearly	V2G – Concluded; IANOS – In course; RESOR – In progress; EMOBICITY – In course. https://portaldenergia.azores.gov.pt/portal/Politica-energetica/Projects	in course VIDENCIA_1.1_2021_ProjectsInovacao_DREn
1.4-2021	Replacement of the building's window frames	Reduce electricity costs by 10%.	2022	Action annulled, due to the extinction of the Regional Directorate.	No performed
1.5-2021	Energy and Indoor Air Quality Certification of the Flores Aerodrome facilities.	Reduce energy consumption by more than 40%.	2022	According to the schedule map of the investments filed to start, the SGA indicated the 4th Quarter/22 as the forecast for the start of the procedure.	in course VIDENCIA_1.5_2021_CertificacaoAerodromo_



Short-term actions | 2021 - 2022

2 – Greenhouse Gases / Decarbonization					
Code	Action	goals	deadline	Point in Situation	Execution
2.1.4-2021	Construction of the Photovoltaic Park on the island of Santa Maria.	Guarantee 5.2% of the island's electricity; Avoid the annual emission of 721 tons of carbon dioxide into the atmosphere.	2022	In 2021 he was completed The 1st phase of parque (shod g 21 give _ and v i d e n c i a) . https://www.eda.pt/GrupoEda/PPOEDAR/PPO%20EDA_%20RENOVAVEIS%202022-2026.pdf	in course
2.3-2021	Model island institution to promote innovative electric mobility solutions – ILHA GRACIOSA.	Implementation of a shared management platform for the public administration's electric vehicle fleet; Introduction of an electric vehicle in collective passenger transport; Installation of 1 charging point; Installation of a bicycle sharing system.	Yearly	Electric minibus in circulation. Charging point installed. Bicycle system awaits software, this has already been awarded.	in course EVIDENCIA _ 2.3 _ 2021 _ Veiculeletricos1_ _ _ EVIDENCIA _ 2.3 _ 2021 _electric vehicles2 _ _ EVIDENCIA _ 2.3 _ 2021 _electric vehicles3

RELATÓRIO DE SUSTENTABILIDADE DE 2022
AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



					<p>— EVIDÊNCIA_2.3 _2021 _electric vehicles4 —</p>
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Short-term actions | 2021 - 2022

2 – Greenhouse Gases / Decarbonization					
Code	Action	goals	deadline	Point in Situation	Execution
2.5-2021	Reinforce the commitment to the self-consumption of renewable energy, through the reinforcement of incentives for families, companies, cooperatives, IPSS and non-profit institutions.	In 2021, 20% more of the incentives awarded in 2020.	Yearly	In 2021, the incentive given in the scope of ProEnergia has increased 24% face The 2020 https://portaldenergia.azores.gov.pt/portal/Proenergia/Other-information-and-documents	Yea EVIDENCIA_2.5_2021_ProEnergy_2020_EVIDENCIA_2.5_2021_ProEnergia_2021_
8-2021	Study of security of supply of the Electric System within the scope of Life IP Climaz.	1 Study of security of supply of the Electric System.	2022	It is being developed; will be completed by the end of 2022.	in course
2.13-2021	Carbon Compensation..	Carry out carbon offsetting at least 3 events per year.	Yearly	Action canceled because it is local in scope.	No performed



Short-term actions | 2021 - 2022

3 – Drinking Water Resources					
Code	Action	goals	deadline	Point in Situation	Execution
3.1-2019	Program to support the acquisition and installation of drinking water meters.	5000 new meters installed by 2021..	2021	5743 meters were installed, in an investment of €97,567.93.	Yea EVIDENCIA_3.1_2019_COUNTERS_HO RTA
3.3-2019	Awareness Campaign to reduce water consumption.	By 2021, placement of 19 mupies/billboards.	2021	2019: Placement of billboards, in 8 Islands, during you months in Julyand August; 2021: Disclosure of video of awareness of the use efficient gives Water, in time noble at RTP Azores, during Omonth in August.	Yea EVIDENCIA_3.3_2019_ERSARAvideo EVIDENCIA_3.3_2019_ERSARAOndoor
3.2-2021	Drought and Water Scarcity Management Plan. Completion of the Plan..	Conclusion of Plan.	2022	Conclusion Preview for O Final in 2022 https://www.lifeipclimaz.eu/notcias/dia-mundial-do-combat-drought-and-desertification	in course



Short-term actions | 2021 - 2022

3 – Drinking Water Resources

Code	Action	goals	deadline	Point in Situation	Execution
3.4-2021	Installation of public drinking fountains in public spaces.	19 public drinking fountains (1 in each municipality).	2022	Assignment of drinking fountains to 14 entities adherents, with the respective meter in flow, on one investment of 12.956,40 €.	Yea EVIDENCIA_3.4_2021_BEBEDOURO_VELAS
3.5-2021	Installation of public drinking fountains in the ports of the Azores.	Installation of 5 drinking fountains in the ports of the Azores	2022	THE ERSARA communicated be in course.	in course
3.6-2021	Management of water consumption in forest nurseries.	Installation of 30 timer faucets.	2021	The faucets were installed, as proposed	Yea EVIDENCIA_3.6_2021_TORNEIRA_ EVIDENCIA_3.6_2021_TORNEIRAS_DRRF



RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



3.9-2021	System Installation Water treatment of reservoirs of Airport of Peak.	Installation of system in treatment.	2022	The purchase of services system supply and installation in treatment in Water at the reservoir was awarded, being that the supplier has not yet received the equipment for power accomplish The respective installation.	🔄 in course
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Short-term actions | 2021 - 2022

5 – ecosystems and biodiversity

Code	Action	goals	deadline	Point in Situation	Execution
5.6-2019	Stimulation of environmental volunteer projects.	By 2021, develop at least 10 nature conservation actions with the intervention of volunteers.	2021	In progress, reset of deadline for final in 2022 https://www.azores.gov.pt/Gra/srrn-cets/conteudos/livres/Volunteering+environmental.htm https://www.lifeazoresnatura.eu/voluntariado/	in course EVIDENCIA _ 5.6 _ 2019_Volunteering Ambiental_DRAAC EVIDENCIA _ 5.6 _ 2019_VolunteeringThir dthreshing_
5.1-2021	IMPLAMAC – Assessment of the impact of microplastics and emerging contaminants on beaches in Macaronesia.	Creation in 1 observatory.	2022	RAM performs sampling on 10 beaches in the Azores (7 islands); in 2021, 67 samples were collected. https://implamac.com/pt-pt/	Yea EVIDENCIA _ 5.1 _ 2021 _IMPLAMAC
5.2-2021	Creation of the classification of volcanic cavities based on biological records.	Publication of a legal diploma with the volcanic classification and respective protection measures.	2022	O University Degree it is in elaboration.	in course



Short-term actions | 2021 - 2022

5 – ecosystems and biodiversity

Code	Action	goals	deadline	Point in Situation	Execution
5.4-2021	Promote forest awareness actions.	Carrying out 2 forest awareness actions	Yearly	The 2 actions were carried out.	<p>✔ Yea</p> <p>EVIDENCIA_5.4_2021_DAY_TREE</p> <p>EVIDENCIA_5.4_2021_SENSITIZATION_ESGLUE</p>



RELATÓRIO DE SUSTENTABILIDADE DE 2022

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5.6-2021	<p>INTERTAGUA – Interactive Aquatic Interfaces for the Detection and Visualization of Atlantic Marine Megafauna and Vessels in Macaronesia using Radio Transmitter Markers..</p>	<p>Creation of 1 system of instrumentation, fixation, programmed release and recovery of marks; 1 test of tightness and resistance to different hydrostatic pressures in a hyperbaric chamber; Carrying out 1 tightness test and resistance to different hydrostatic pressures, abrasion resistance and signal reception at sea; Implementation of 3 infrastructures for the installation of communication stations, collection and storage of data collected from the sensors, based on LoRaWan, namely, one on the island of Faial, one on the island of Pico and one on the island of São Jorge; Prototype test on 1 sperm whale; Prototype test on 1 vessel.</p>	2022	<p>Tests were carried out on the first generation of low-cost sensor prototypes (biomonitoring module), developed by the technological partner (ARDITI). Activities are expected to end in late 2022.</p> <p>https://intertagua.eu/?lang=pt-pt</p>	<p>🔄 in course</p>
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Short-term actions | 2021 - 2022

5 – ecosystems and biodiversity					
Code	Action	goals	deadline	Point in Situation	Execution
5.7-2021	MISTIC-SEAS III.	Preparation of a risk analysis for D4 (trophic chains); Elaboration of a list of indicators for evaluation of the descriptor.	2021	The risk analysis and the list of indicators were done and completed in 2021. https://misticseas3.com/pt-pt/prensa/actualidad/o-5o-workshop-and-final-meeting-of-the-mystic-seas-iii-happened	Yea EVIDENCIA _ 5.7_2021_MI STICSEAS
5.8-2021	RAGES.	Number of environmental descriptors evaluated, 2: • D2 – Non-indigenous species; • D11 – Marine noise.	2021	The assessment of the Environmental Status for these descriptors was reported in the Report of the 2nd cycle of Reassessment of the Environmental Status and definition of Goals, within the scope of the DQEM; The D11 was delivered in December 2020 the Technical Support Report, for risk analysis regarding the evaluation of the D11 criteria; For D2, all products (deliverables) were completed and published for all the	Yea EVIDENCIA _ 5.8_2021_O UTPUTS EVIDENCIA _ 5.8_2 021_Rages

RELATÓRIO DE SUSTENTABILIDADE DE 2022


AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



				proposed actions.	
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Short-term actions | 2021 - 2022

5 – ecosystem and biodiversity					
Code	Action	goals	deadline	Point in Situation	Execution
5.9-2021	MARCET2 – Promotion of the ecotourism activity of cetacean observation as a model of sustainable economic development, through the protection and conservation of these species and their valorization as a natural heritage of Macaronesia	<p>Definition of 1 protocol for the collection of samples of bottlenose dolphin (<i>Tursiops truncatus</i>) released dead in the RAA; Definition of the sampling design in a ZEC in the region and of 1 rigorous protocol for collecting biological samples (biopsies) of bottlenose dolphin (<i>Tursiops truncatus</i>); Availability of 1 raw data package from AIS (Automatic Identification System) for the defined study area (ZEC); Collection of bottlenose dolphin biopsies, minimum of 10 samples, and availability of samples collected within the scope of other projects and/or the results of samples previously analyzed. Storage and sending of samples for further analysis; Collection of dead bottlenose dolphins (minimum 1 animal); Preparation of a report with the description of all activities performed and results obtained by DRAM throughout the MARCET II project.</p>	2022	<p>The protocol was completed in 2021 and was included in the 1st report "Definition of sampling design, sample collection procedures, storage and shipment"; The protocol for collecting biological samples (biopsies) from bottlenose dolphins collected in the study area was completed in 2021; In 2021, the AIS raw data package was delivered to DRAM; In 2021, 12 biopsies of bottlenose dolphins were collected and the database was made available (in constant update); In 2021, samples of 1 bottlenose dolphin were collected in São Miguel..</p>	<p> Yea</p> <p>EVIDENCIA _ 5.9 _ 2 021_ Protocolo</p> <p>EVIDENCIA _ 5.9 _ 2 021- SamplesDolphin oRoaz</p>



Short-term actions | 2021 - 2022

5 – ecosystem and biodiversity					
Code	Action	goals	deadline	Point in Situation	Execution
5.10-2021	OCEANLIT – Management of coastal protected natural spaces affected by marine litter in oceanic archipelagos.	Promote 60 coastal and underwater cleaning campaigns per year (until the end of the project), through the OCEANLIT Ambassador initiative; Removal of 4 tons of marine litter from the coastline of the RAA, per year (until the end of the project); Publication of 1 Manual of Good Practices for Waste Management on board Fishing Vessels.	2022	In 2021, 84 coastal cleaning campaigns in the Azores were recorded by DRAM, with the participation of 1343 people, having collected more than 10(ton) of marine litter. 5 underwater campaigns were also carried out (122 people collaborated and around 4 ton of garbage were collected. 30 cleaning actions were organized by Oceanlit ambassadors (more than 3 ton of marine litter collected); The manual is in the final stages of edition, and its release is expected in 2022.	<p>✔ Yea</p> <p>EVIDENCIA _ 5.10 _ 2021 _ OCEANLIT _ ACAO_Northeast</p> <p>EVIDENCIA _ 5.10 _ 2021 _ OCEANLIT _ A THIRD</p> <p>EVIDENCIA _ 5.10 _ 2021 _ OCEANLIT _ ambassadors</p>



Short-term actions | 2021 - 2022

7 – Solid waste					
Code	Action	goals	deadline	Point in Situation	Execution
7.2-2019	Approval of legislation on single-use products, namely those based on plastic; banning the use of plastic bags in the fruit and vegetable areas of supermarkets; tax increase.	Prohibit, until 2021, the availability through the HORECA channel of single-use plastic products (plates, bowls, cups, cutlery, straws and straws)..	2021	Decree Legislative Regional no. 5/2022/A, in 4 in March.	Yea EVIDENCIA _ 7.2 _ 2019 _Usoplastic Decree o_DRAAC
7.3-2019	Awareness actions for waste prevention and management.	Carry out at least 150 education and awareness-raising actions per year.	Yearly	Annual In 2021, at least 103 awareness-raising actions were carried out. http://educarparaoambiente.azores.gov.pt/epas/124/waste-week	Yea
7.4-2019	Eco-freguesia program, clean parish.	Involve at least 90% of the parishes in the Azores per year..	Yearly	In 2021, 140 parish councils of the 156 existing in the Region were registered (89.7%). https://servicos-sraa.azores.gov.pt/doit/servicos.asp?id_dep=3&id_form=20	Yea



Short-term actions | 2021 - 2022



7 - waste solids					
Code	Action	goals	deadline	Point in Situation	Execution
7.5-2019	PALMA - Action Plan for Marine Litter in the Azores: Marine litter collection campaigns in coastal and marine habitats.	Promote and support 50 marine and coastal litter collection actions in 2021.	Yearly	In 2021, DRAM recorded 84 coastal cleaning campaigns and 5 underwater campaigns in the Azores; Coastal cleanups: 2019 - 38 (10 JF) ; 2020 - 37 (11 JF) ; 2021 - 84 (12 JF) . _	<p> im</p> <p>EVIDENCIA_7.5_2019_CAMPAIGN_ENTERSEAS</p> <p>EVIDENCIA_7.5_2019_COASTCLEANING_SMIGUEL</p> <p>EVIDENCIA_7.5_2019_SUBAQUATICCLEANING_DATES</p> 

RELATÓRIO DE SUSTENTABILIDADE DE 2022

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7.1-2021	Review of the Azores' Waste Prevention and Management Strategic Plan, as well as the associated Legal Regime.	Publication of the review of the Plan.	2021	<p>PEPGRA20+ was in the process of completing the public consultation until 8 April 2022. It is in the final approval phase.</p> <p>http://www.azores.gov.pt/Gra/srrn-waste/menu/secondary/PEPGRA20m/</p>	<p>✓ Yea</p> <p>EVIDENCIA _ 7.1 _ 2021 _PEPGRA20+_DRAA Ç</p>
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Short-term actions | 2021 - 2022

7 – Solid waste					
Code	Action	goals	deadline	Point in Situation	Execution
7.2-2021	Deposit system for non-reusable beverage packaging in the Azores (project: "Gives another value to packaging").	Installation of 25 machines, at least 1 machine per municipality.	2021	Implemented Deposit System for Non-Reusable Beverage Packaging in the Azores. https://www.facebook.com/watch/?v=1053914755202486	Yes EVIDENCIA_7.2_2021_Depositoembalagens_DRAAC EVIDENCIA_7.2_2021_Depositoembalagens_DRAAC_
7.4-2021	Solid waste management in Recreation Forest Reserves, promoting the implementation of selective waste collection.	Install, by 2022, at least 45 containers for selective waste collection in the Recreation Forest Reserves.	2022	In development.	in course



Short-term actions | 2021 - 2022



8 – Society and Culture					
Code	Action	goals	deadline	Point in Situation	Execution
8.1-2019	Awareness actions and activities within the scope of the “Parque Escola” project, aimed at the school population of the Region.	100 Actions “The Park goes to School” in 2021.	Yearly	Actions performed in 2021 as proposed. http://educarparaoambiente.azores.gov.pt/epas/138/parque-escola_	Yea EVIDENCIA_8.1_2019_Parch School 2020-2021
8.2-2019	Ask the local community about their perception of the destination's sustainability needs.	750 completed surveys.	2021	Survey “Perception of Azorean Residents regarding the Development of Tourism in the Region” 1st edition (2021).	Yea EVIDENCIA_8.2_2019_1quiritoresidents
8.5-2019	Study of public typologies of Regional Museums.	9 public studies published Interviews with 0.10% of residents on each island.	2022	The action could not be performed.	No performed



Short-term actions | 2021 - 2022



8 – Society and Culture					
Code	Action	goals	deadline	Point in Situation	Execution
8.10-2019	Professional technical courses in tourism for the qualification of human resources for the sector.	1225 hours of asset training; 39 asset formation actions.	2022	The Government of the Azores announces a strategic training and promotion plan, to be implemented next year. (Evidence page 4). The deadline should be changed to 2023.	in course EVIDENCIA _ 8.10_2019_major_shape_chaoactive
8.11-2019	Promotion of the Azores Sustainability Charter and the certification of companies in the tourism value chain.	At least 10 new entities subscribing to the Charter, per year.	Yearly	Executed in 2021, more than 10 companies joined	Yea EVIDENCIA _ 8.11_2019_Primer
8.3-2021	REDA Platform.	5000 registered users on the platform.	Yearly	Development of digital educational resources and resource exploration guides. https://reda.azores.gov.pt/	in course EVIDENCIA _ 8.3_2021_REDA Platform_DRE



RELATÓRIO DE SUSTENTABILIDADE DE 2022

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8.4-2021	Innovation in terms of existing cultural content about the Azores.	Availability in the form of an online database on the new Cultura Açores portal, of digital content about the Azores (image, sound and video).	2022	It will only be possible to complete in 2023.	🔄 in course
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Short-term actions | 2021 - 2022

8 – Society and Culture					
Code	Action	goals	deadline	Point in Situation	Execution
8.5-2021	Attribution of the Miosotis Azores Award.	At least 130 awards awarded.	Yearly	The 2021 Annual Ceremony took place in June, and awarded 136 companies, 34 of which received the award for the first time. https://www.youtube.com/watch?v=jVVd3aZmBLM_ http://www.azores.gov.pt/Gra/sraa-miosotis/menu/principal/resultados/	Yea EVIDENCIA _ 8.5_2021_Lista Galardos_ _ EVIDENCIA _ 8.5_2021_Miosotis Azores_ DRAAC
8.6-2021	Upgrade and recognition by the GSTC of the Miosotis Azores Award. Recognition by the GSTC.	Recognition by the GSTC	2022	It will only be possible to complete in 2023.	in course
8.7-2021	Green Spirit Award.	Realization of the event.	Yearly	Event took place in June 2022, at Teatro Micalense, projects were distinguished in 5 categories: (Natural Resources and Environmental Quality / Research and Development / Circular, Green and Blue Economy / Education, Communication and Volunteering / Personality or Institution). https://www.rtp.pt/acoresh/sociedade/entregues-os-premios-espirito-verde-video_76548	yes EVIDENCIA _ 8.7_2021_Green Spirit Award_ DRAAC EVIDENCIA _ 8.7_20

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				<p>https://servicos-sraa.azores.gov.pt/doi/servicos.asp?id_dep=3&id_form=165</p> <p>https://jo.azores.gov.pt/api/public/ato/f910ea49-8e4f-4fb3-92da-671916bb4670/pdfOriginal</p>	<p>21_ EVerdeO utubro_DRAAC AWARD -----</p>
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Short-term actions | 2021 - 2022



8 – Society and Culture					
Code	Action	goals	deadline	Point in Situation	Execution
8.8-2021	Project Educating for a Blue Generation (EGA).	All 1st cycle students from the Region; All full professors of the 1st cycle.	2022	42% of the 1st cycle teachers in the Region received training and materials, in 8 islands and 28 of the 30 organic units with 1st cycle	in course EVIDENCIA _ 8.8 _ 2021 _ EGA _
8.9-2021	Eco-Schools Program.	58 Schools Involved; 15,428 Students reached.	Yearly	In the academic year 2020/2021, 58 schools were registered, of which 53 were awarded. https://ecoescolas.abae.pt/escolas-e-municipios/escolas/eco-schools-2020-2021/ https://ecoescolas.abae.pt/escolas-e-municipios/escolas/eco-schools-2021-2022/	in course EVIDENCIA _ 8.9 _ 2021 _ EcoSchools_2020/2021 EVIDENCIA _ 8.9 _ 2021 _ EcoEscolas_2021/2022
8.10-2021	Young Environmental Reporters.	500 students reached.	Yearly	In progress, action extension. http://educarparaoambiente.azores.gov.pt/epas/9/lista-de-enrolled-schools	in course EVIDENCIA _ 8.10 _ 2021 _ Youngreporters_DR AAC



Short-term actions | 2021 - 2022



8 – Society and Culture					
Code	Action	goals	deadline	Point in Situation	Execution
8.11-2021	Program to support local environmental and ecological intervention, aiming to develop the Sustainable Development Goals.	10 local projects; 200 volunteers.	2022	Under the Support System for Youth Associativism, 30 projects in the area of sustainability were supported, with a total value of €25,010.87. The projects involve around 11,000 volunteers. Execution reports are under analysis.	Yes
8.12-2021	Recovery and preservation of the region's material cultural heritage (museums, churches, monuments...).	Carrying out 4 awareness-raising actions on cultural heritage and its preservation and conservation; Carrying out 3 interventions of conservation and restoration.	Yearly	In 2022, 3 awareness-raising actions on tile heritage have already been scheduled. It is planned to carry out 10 conservation and restoration interventions in 2022.	in course
8.13-2021	Azores Routes	Creation of at least 3 themed routes Adhesion of at least 20 tourist entertainment companies Membership of at least 20 partners.	2022	Created 3 thematic routes – Whaling; volcanoes; and Vineyards. 49 animation companies joined or partners.	Yes EVIDENCIA_8.13 _Rota sAcores EVIDENCIA_8.13 _Rota sAcores_listaparceir

RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL




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Short-term actions | 2021 - 2022



8 – Society and Culture					
Code	Action	goals	deadline	Point in Situation	Execution
8.15-2021	Implementation of the PIT Promotion Plan.	Involve 100% of PIT employees in the implementation of the Plan.	Yearly	Plan implemented in 2021. The following PITs are currently not accessible: Vila do Porto Angra do Heroísmo Santa Cruz da Graciosa Santa Cruz das Flores However, all the PIT remodeling projects in question include ways to make the PITs accessible, even if it is through the placement of a ramp. removable.	 in course EVIDENCIA _ 8.14 _ 8.15 _2021_ PIT



Short-term actions | 2021 - 2022



9 – Economy					
Code	Action	goals	deadline	Point in Situation	Execution
9.7-2019	Certification of Azorean Fisheries.	Commitment by RAA fish commercialization companies to combat IUU fishing (Illegal, unreported and unregulated).	2021	Within the scope of this action, the Azores promoted the creation of the Advisory Council for the Outermost Regions of the European Union.	Yea EVIDENCIA _ 9.7 _ 2019 _Acorian Fishing
9.8-2019	Zero Waste Campaign on Fishing Vessels (Eco Vessels) – Follow up on the awareness campaigns carried out in 2020.	Publish to all fishing vessels.	2021	In the process of acquiring containers for waste separation in ports and on fishing vessels. Awareness-raising actions were carried out among fishermen. Reset the deadline to 2022.	in course EVIDENCIA _ 9.8 _ 2019 _garbage onboard_ EVIDENCIA _ 9.8 _ 2019 _CampaignS_



RELATÓRIO DE SUSTENTABILIDADE DE 2022

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9.9-2019	Island fishing campaign.	Placement of 9 billboards by 2021	2021	<p>One or more fish products have been identified on each island and are being worked on to increase their awareness. The “Better fishing for a better future” initiative was created to encourage new habits of fish consumption.</p>	<p>✓ Yea EVIDENCIA _ 9 . 9 _ 2 0 1 9 _Best Fishing</p>
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Short-term actions | 2021 - 2022



9 – Economy					
Code	Action	goals	deadline	Point in Situation	Execution
9.10-2019	Advertising campaign on low commercial value fish on HoReCa channels.	Creation of pedagogical material (Table base, napkins, etc...) to be used mainly in restaurants; Distribution of materials to 30 RAA restaurants.	2021	This action had no developments.	✗ No performed
9.4-2021	Fishing Tourism – Tourist programs that allow visitors to accompany the fishermen during their work.	100 participants in the programs.	2022	Fishing tourism licenses have been granted. https://portal.azores.gov.pt/web/drp/portaria-n.%C2%BA-45/2009-June-4-approves-the-licensing-process-and-the-books-de-registration-of-shipped-customers-and-discharges-performed-by-customers-in-the-%C3%A2-scope-of-activity-of-tourist-fishing	in course
9.5-2021	School of Sea From Azores.	100 trainees per academic year; 5 courses per academic year.	Yearly	In 2021, the School asked for certification, and it was not possible to start any courses that year.	in course EVIDENCIA_9.5_2021_EscolaMar



Short-term actions | 2021 - 2022

9 – Economy					
Code	Action	goals	deadline	Point in Situation	Execution
9.8-2021	Installation of an observation point for marine megafauna at Monte da Guia (Vigia do Monte da Guia).	Infrastructure construction by the end of 2021.	2021	In 2021, the program for monitoring megafauna/maritime space uses started with coastal observers on the island of Faial. A project is being prepared for the construction of a lookout at Monte da Guia. There is also a megafauna observation program through Atlanticoline vessels – LIFE IP Azores Natura. Completion change to 2023.	in course
9.9-2021	Short/medium duration training actions aimed at the unemployed and employed in the field of tourism and agriculture.	Develop between 5 and 10 training actions.	2022	95 training actions were carried out, covering a total of 1674 trainees.	Yea EVIDENCIA_9.9 _2021 _Mappings



Short-term actions | 2021 - 2022

9 – Economy					
Code	Action	goals	deadline	Point in Situation	Execution
9.10-2021	Establish a partnership with UAc, Vocational Schools and other certified training entities of the RAA to carry out training within the scope of the blue and green economy.	Develop 4 to 8 courses related to the area.	2022	Realization of 7 courses, covering a total of 123 trainees.	Yea EVIDENCIA_9.10_9.11_2021_Mapcurses_
9.11-2021	Carry out dual certification professional courses, in the area of tourism and agriculture, aimed at young people, in Vocational Schools in the Region	10 courses.	2022	Holding of 15 courses, of which 10 in the area of tourism and 5 in the area of agriculture, covering a total of 295 trainees, 187 in the area of tourism and 108 in the area of agriculture.	Yea EVIDENCIA_9.10_9.11_2021_Mapacursos
9.12-2021	SMARTBLUEF – Consolidation of the Central Atlantic alliance for competitiveness and the blue economy	Implementation of a network with a minimum of 10 entities.	2022	Awaiting the communication from the lead partner and the project coordination for the constitution of working groups and preparation of the different final products of the project. Need to change the deadline to 2023.	in course



Short-term actions | 2021 - 2022



9 – Economy					
Code	Action	goals	deadline	Point in Situation	Execution
9.13-2021	Azores Clean & Safe.	Maintenance of the number of companies at 100%	2022	In 2021, 13 sessions of renewal/adherence to the Clean&Safe seal were promoted.	Yea EVIDENCIA_9.13_2021_Clean&Safe
9.14-2021	Strategic Marketing Plan for Tourism in the Azores..	Review, update and publication of the PEMTA.	2022	Process of contracting the consulting entity in progress. Revised conclusion for 2023.	in course



Short-term actions | 2021 - 2022

10 - Territorial Planning					
Code	Action	goals	deadline	Point in Situation	Execution
10.2-2021	Review of the Flood Risk Management Plan.	Publication of the Flood Risk Management Plan update.	2021	In preparation. Need to reset the deadline to 2023. http://www.ivar.azores.gov.pt/investigacao/servicos/Paginas/PGRIA-2022-2027-Plan-Management-Risk-Floods-.aspx	in course
10.3-2021	PLASMAR+ - Progress of sustainable planning of marine areas in Macaronesia	1 study on non-indigenous species in marine protected areas (AMP) in the Azores; 1 study on recreational fishing in the Azores; 1 report on the monitoring of the geographic data infrastructure; Publication of 10 geographic datasets and 20 Geographic Information metadata.	2022	A team was hired to carry out the study, it will be delivered by the end of November 2022; A telephone survey was carried out; report in preparation; 1 report establishing the indicators for monitoring the geographic data infrastructure will be finalized; 51 new sets of geographic data were produced to support the maritime spatial planning process (17 are already in the IDE and the remaining 34 will be integrated into the IDE with the approval of PSOEMA); 5 new metadata were also produced; Need to reset deadline to 2023.	in course EVIDENCIA_10 .3 _ GEOGRAPHIC DATA S_MAR_SIGMAR



Short-term actions | 2021 - 2022

10 - Territorial Planning					
Code	Action	goals	deadline	Point in Situation	Execution
5-10-2021	Publication of POTRAA.	Publication of POTRAA.	2022	The document will be revised and adjusted after the publication of the PEMTA. Reset deadline to 2023.	 in course
10.7-2021	Elaboration of the regional strategy for the Management of Pedestrian Routes in the Azores	Publication of the strategy and the new Regulation of the regional network of pedestrian paths	2022	Action postponed to 2023	 in course



Short-term actions | 2021 - 2022

11 - Others Topics					
Code	Action	goals	deadline	Point in Situation	Execution
10.1-2019	EarthCheck's "Destination Coordinator" course training action.	1 training action, with 12 participants.	2021	Course carried out in 2021.	Yea Evidence: certificates in formation of EarthCheck
2019-2010	Annual Sustainability Report.	1 report produced per year.	Yearly	The 2019/2020 Sustainability Report and the 2022 Sustainability Report were developed.	Yea EVIDENCIA _ 11.2 _ Sustainability Report _ _ _ 2020
10.3-2019	Satisfaction questionnaires applied to visitors in the departure lounges of gateways in the region.	1,000 applied.	2022	Developed a survey on the "Satisfaction of Tourists Visiting the Azores" (high season 2019/low season 2020)	Yea EVIDENCIA _ 10.3 _ 2019 _ Questionnaires
11.1-2021	Sustainable Azores Dashboard.	12 dashboards developed (one per month).	Yearly	Monthly dashboards were developed, as planned	Yea https://sustainable.azores.gov.pt/recursos/



Actions balance

Medium – Long term deadline | **2023 – 2030**



Medium - Long Term actions | 2023 - 2030

1 – Energy Efficiency			
Code	Action	deadline	Comments
1.2-2021	Heat recovery system within the scope of Life IP Climaz	2024	In execution.
1.3-2021	Energy Efficiency Measures in Thermoelectric Power Plants	2025	In execution.



Medium - Long Term actions | 2023 - 2030

2 - Greenhouse Gases / Decarbonization			
Code	Action	deadline	Comments
2.1-2019	Investment in the installation and expansion of electrical energy production and storage plants using renewable and endogenous sources	2025	Action cancelled.
2.1.1-2021	Construction of 3 geothermal wells to saturate the installed power at the Ribeira Grande Geothermal Power Station (Cachaço-Lombadas/São Miguel region)	2025	work completed. Currently in the testing phase. Evidence : Statistics in production gives EDA or gives DREn.
2.1.2-2021	construction of 3 geothermal wells to saturate the installed power at the Ribeira Grande Geothermal Power Station (Cachaço-Lombadas/São Miguel region)	2025	Work completed. Currently in the testing phase. Evidence : Statistics in production gives EDA or gives DREn.
2.1.3-2021	Construction of three new wells to expand the installed capacity at the Pico Alto Geothermal Power Station (Ilha Terceira)	2025	Construction in course.

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2.1.5-2021	Corvo Island Photovoltaic Park	2023	The Pão de Açúcar photovoltaic park, on the island of Corvo, was installed and started production at the end of December 2021. Evidence : Statistics in production gives EDA or gives DREn.
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Medium - Long Term actions | 2023 - 2030



2 – Greenhouse Gases / Decarbonization			
Code	Action	deadline	Comments
2.1.6-2021	Figueiral Wind Farm on the island of Santa Maria	2025	The current Figueiral Wind Farm, on the island of Santa Maria, was installed and started production in 2002, and in 2021 it represented 14.4% of production on the island. In the years 2022/2023 it will be expanded, with the replacement of the five current wind turbines by 3 units of 900 kW. The tender for the selection of wind turbines to be installed is in the contract signing phase.
2.1.7-2021	Ribeira Grande-Ilha das Flores Hydroelectric Power Station.	2027	Action canceled. Study revealed that the geology of the terrain does not allow the construction of infrastructure safely.
2.1.8-2021	Corvo island wind farm	2024	It is planned to install a wind farm in Corvo with the installation of seven wind turbines of 100 kW of power each, for a total of 700 kW of installed power. The tender for its installation is underway to make it operational in 2023.

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2.1.9-2021	Faial island wind farm	2025	The Salão Wind Farm, on the island of Faial, was installed and started production in 2012, and in 2021 it represented 14.4% of production on the island. In the years 2023/2024 it will be expanded, with the addition of a replacement 2 300 kW wind turbine.
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Medium - Long Term actions | 2023 - 2030

2 - Greenhouse Gases / Decarbonization			
Code	Action	deadline	Comments
2.1.10-2021	Terceira Island Battery Park	2023	Project in final phase of execution. Currently in the testing phase for consignment to the owner of the work for entry into operation.
2.1.11-2021	Battery Park on the Island of São Miguel	2024	Project in course. Constructions already started.
2.1.12-2021	Battery Park for the islands of Santa Maria, São Jorge, Pico, Faial and Corvo.	2025	Under study for project execution.
2.2-2019	Installation of charging points for electric vehicles	2024	<p>Currently 40 points are available (17 fast charge points and 23 normal charge points). The installation of another 66 is also in progress</p> <p>EVIDENCIA_2.2_2019_PontosCarregamentosAresEVIDENCIA_2.2_2019_PontosCarregamentosAcores_lista_... https://portaldaenergia.azores.gov.pt/porta/Mobilidade-Eletrica/Pontos-de-Loading</p>



Medium - Long Term actions | 2023 - 2030

2 - Greenhouse Gases / Decarbonization			
Code	Action	deadline	Comments
2.3-2019	Electrification of the regional public administration and SPER vehicle fleet	2024	In course.
2.2-2021	Attribution of financial incentives to the acquisition of electric vehicles.	2024	<p>In 2021, incentives were given to the acquisition of 114 electric vehicles and 33 charging points. In 2020, incentives were given to the acquisition of 97 electric vehicles and 20 charging points.</p> <p>In 2020 and 2021, 211 electric vehicles and 53 charging points were encouraged. This makes it possible to avoid the emission of around 296 thousand tons of CO2/year.</p> <p>EVIDENCIA_2.2_2021_IncentivosVei.The e c 2020 EVIDENCIA_2.2_2021_IncentivosVei.The e c 2021</p> <p>https://portaldaenergia.azores.gov.pt/portal/Mobilidade-Eletrica/Incentivos-Financeiros</p>

RELATÓRIO DE SUSTENTABILIDADE DE 2022

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2.4-2021	Installation of photovoltaic systems in public and private buildings.	2025	<p>The incentive system is expected to start in the 1st half of 2022. It is already being worked on in the Legislative Assembly of the RAA.</p> <p>EVIDENCIA_2.4_2021_PhotovoltaicSistemas_EVIDENCIA_2.4_2021_Potovoltaicos_notice_</p> <p>http://base.alra.pt:82/4DACTION/w_pesquisa_registo/3/3360</p>
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Medium - Long Term actions | 2023 - 2030

2 - Greenhouse Gases / Decarbonization			
Code	Action	deadline	Comments
2.6-2021	Implementation of the Regional Climate Change Program Life IP Climaz Project.	2027	There are 2 electric vehicles for testing – acquisition in progress.
2.7-2021	Fuel Emulsification System under Life IP Climaz	2024	In course.
2.9-2021	Study gives digitization energetic at the scope of life IP Climaz.	2025	In course.
2.10-2021	Study of energy digitalization within the scope of Life IP Climaz	2030	In course.
2.11-2021	Battery project within the scope of Life IP Climaz.	2030	Reformulation of the project. A study will be carried out for the installation of a Reversible Hydroelectric Plant in Furnas, in São Miguel.

RELATÓRIO DE SUSTENTABILIDADE DE 2022

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2.12-2021	Preservation of natural resources and biodiversity, through the continued application of Agro-environmental and Organic Agriculture measures.	2025	<p>In 2021, the area covered by "Agricultural land subject to management contracts that support biodiversity and/or landscapes" reached 6,305.94 ha. The associated investment (public expenditure) was €15,564,907.09.</p> <p>EVIDENCIA_2021_ EVIDENCIA_2021_ metas 4 AEVI ----- _ _ EVIDENCIA_2021_ RESULTADOS</p>
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Medium - Long Term actions | 2023 - 2030



3 – Drinking Water Resources			
Code	Action	deadline	Comments
3.1-2021	Installation of flow reducers. 2023 In progress.	2023	In course.
3.3-2021	Requalification, maintenance and monitoring of the Region's hydrographic network	2023	In course (Plano _ and m f a s e of _ a p r o v a t i o n)
3.7-2021	Water efficiency program for buildings.	2025	In course.
8-2021	Best Practices Manual for Hotels for Efficient Water Use.	2025	In course.



4 – waters waste and sewers			
Code	Action	deadline	Comments

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4.1-2021	Training of human resources at WWTP, ETA and similar in storage and handling of hazardous substances..	2026	2019: Training on “Operation of WWTP equipment” (Third) and Seminar on “Wastewater Management and Water Reuse in small population groups” (São Miguel); 2020: Training on “Disinfection of water for human consumption” (online).
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Medium - Long Term actions | 2023 - 2030

5 – ecosystem and biodiversity			
Code	Action	deadline	Comments
5.2-2019	LIFE IP Azores Natura Program – Protection and conservation of habitats and endemic species.	2027	In course. https://www.lifeazoresnatura.eu/
5.3-2019	LIFE Beetles Program – Preservation and conservation of fauna.	2024	In course. https://www.lifebeetlesazores.com/
5.4-2019	LIFE Vidalia Project- Preservation and Conservation of Flora	2023	In course. EVIDENCIA_5.4_2019_Programa Life _ DR AAC https://www.lifevidalia.eu/enquadramento-life/

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5.5-2019	Blue Azores Project – Increase marine protected areas in the RAA.	2025	<p>So far, the participatory processes have been completed in Corvo, Flores and Santa Maria, accounting for 495 responses to the surveys.</p> <p>In 2021, a new goal was set to establish 30% of AMPs, 15% of which are strictly protected by 2023.</p> <p>https://www.oceanoazulfoundation.org/pt-pt/initiatives/blueazores/</p> <p>https://www.facebook.com/ProgramaBlueAzores/</p> <p>https://jornalacores9.pt/acores-reiteram-objetivo-de-meta-de-30-de-areas-marinhas-protegidas-ate-2023/?fbclid=IwARi8j5wi65r30GoBRouu5j3BdQs6IaJCNW8004mf2YCFys_CiAzNms46fg</p>
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Medium - Long Term actions | 2023 - 2030

5 – ecosystem and biodiversity			
Code	Action	deadline	Comments
5.3-2021	UNESCO Paleopark of Santa Maria.	2024	The submission of a proposal to UNESCO requires the following prior actions: 1) interest from other places – already guaranteed, as far as the Canaries are concerned; under analysis, with regard to the Madeira archipelago; 2) presentation of the proposal first in Lisbon, at the Ministry of Foreign Affairs – scheduled for May 2022; 3) presentation of the proposal to the Portuguese Representative to UNESCO (Paris) – scheduled for June 2022; 4) formal submission of the proposal to UNESCO – 1st quarter of 2023.
5.5-2021	CLIMAZ Program – IT infrastructure and oceanographic equipment.	2030	The process for acquiring the buoys and installing them will start in 2022. The development of the dynamic model will also take place in 2022. https://www.lifeipclimaz.eu/ https://www.youtube.com/watch?v=Q13dwzwhJyk&feature=emb_title
5.11-2021	Preserve the unique and identifying elements of the rural landscape.	2025	In 2021, the area covered by "Agricultural land subject to management contracts that support biodiversity and/or landscapes" reached 6,305.94 ha. The associated investment (public expenditure) was €15,564,907.09.
5.12-2021	Afforestation with authorized species and compliance with the code of good forestry practices.	2025	In 2021, the area covered by "Forests/ other wooded areas subject to management contracts to support biodiversity" reached 3,839.23 ha. The associated investment (public expenditure) was €3,165,857.23.

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5.13-2021	Maintain the sustainability of the forest fabric as a way of preventing the spread of invasive species.	2025	In 2021, the area covered by "Forests/ other wooded areas subject to management contracts to support biodiversity" reached 3,839.23 ha. The associated investment (public expenditure) was €3,165,857.23.
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Medium - Long Term actions | 2023 - 2030



6 - transport			
Code	Action	deadline	Comments
6.1-2019	Replacement gives fleet in transport public per alternatives with fuels clean.	2024	Were implemented 3 buses/minibus, 1 at graceful and two in Tip slender Great difficulty of companies in join due to the costs Fromvehicles and rules minimis gives I. https://www.rtp.pt/acoresh/local/frota-de-minibus-de-ponta-delgada-vai-ser-substituida-video_70980 https://www.cm-pontadelgada.pt/pages/541?news_id=2866
6.2-2019	structure networks urban pedestrian andclickable.	2023	Action annulled, why The competence It is From Counties; Already exist actions of this type foreseen us plans of Green teams.



Medium - Long Term actions | 2023 - 2030



7 - waste solids			
Code	Action	deadline	Comments
7.3-2021	Enabling collection systems and recovery of used cooking oils; in collection in clothes used and; in collection in waste organic.	2025	Circuit in collection in clothing used installed in all at Islands. In execution at remaining goals. EVIDENCIA_7.3_2021_Contentroupa_DRAAC EVIDENCIA_7.3_2021_Contentorganico_DRAAC EVIDENCIA_7.3_2021_Contentresiduos_DRAAC
7.5-2021	Waste management and awareness produced in the reservations forestry in Playground.	2023	In course.



Medium - Long Term actions | 2023 - 2030



8 – Society and Culture			
Code	Action	deadline	Comments
8.6-2019	shares of formation to Operators Touristic.	2023	In course.
8.7-2019	Action in formation collaborators From Museums.	2023	Were made 10 formations.
8.9-2019	Adaptation of Web site Culture Azores.	2023	In course.
8.1-2021	Platform in Training and trainingonline From Azores.	2023	In course.
8.2-2021	Platform for O Patrimony Cultural DigitalFrom Azores.	2030	In course.
8.14-2021	Strategy for O Tourism Accessible.	2024	Strategy Promotion From PIT and accessibilities. EVIDENCIA_ 8.14_ 8.15_ 2021_ PIT
8.16-2021	Campaign “Azores&Me – THE lifetimecommitment”.	2024	In course.

RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



8.17-2021	Campaign in awareness about Tourism Sustainable.	2023	<p>Has been performed, through of networks social of DMO</p> <p>https://www.instagram.com/p/CfTiL5Bsb9S/ — —</p> <p>https://www.facebook.com/sustainableazores/posts/1406134263150318?__cft__[0]=AZXpWBtXsTirwljfxqUUjLhgKLC6JDxC6M4_2wMkbEWYrK6V-mcapn3A1z12_b9eu-rE1PTUZ]ewrDlclryrl5sWVPDD65bJ8sP_pqeKs73FDB_loYBoTRM6gPqpUHDKfufuHoeCQeIskDdKEdgzKCMfVLT_zVP-aWoRc7kSkQbl2RYhYxPAwplt40tE3ZV0lgZ7tSH9Pxx8VE8HCnSL05V&so-called=%2CO%2CP-R</p>
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Medium - Long Term actions | 2023 - 2030

9 – Economy			
Code	Action	deadline	Comments
9.12-2019	Program for Continue The reduce The seasonality tourist.	2023	In course.
9.1-2021	Week of Fish at island (Amendment of Name gives action for : Fair of Sea From Azores – ShowMar).	2024	Accomplished a event at the Faial, in December 2021. Next event in the Flowers us days 20 The 22 in May 2022 EVIDENCIA_9.1_2021_ShowM ardezembro_EVIDENCIA_9.1_2021_ShowMarmario_ https://oema.dram.azores.gov.pt/eventos/showmar-feira-do-mar-dos-azores/ https://agendacores.pt/event/showmar-feira-do-mar-dos-azores/
9.2-2021	Strategy in use From by-products gives fishing.	2023	funded a project with O IMA
9.3-2021	Certificate in Warranty of combat to Marketplace parallel.	2023	In course.
9.6-2021	Open Data Platform – Institutionalization of information agile and open at Region, facilitating O access ofbusinesses and citizens to public data and information, contributing for The creation in territories smart.	2023	In course.
9.7-2021	AzDIH Project – AzDIH's sector of focus is Tourism Sustainable 5.0 in Islands, in alignment with the Strategy Regional for O Tourism and with The Strategy in SpecializationI n t e l i g e n t e d o s A ç o r e s (R I S 3 A ç o r e s) .	2027	In course.

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9.15-2021	centers mountain biking Cycl'in Azores.	2024	In course. EVIDENCIA_9.15_2021_Cycl'inAzoris EVIDENCIA_9.15_2021_Recpercurs eSM
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Medium - Long Term actions | 2023 - 2030



10 - ordering of the Territory			
Code	Action	deadline	Comments
10.1-2021	Study about The resilience of fajãs From Azores relatively at global climate change: Caldeira Santo detrital fajã Christ and fajã lava of slabs of Peak as cases in study.	2025	O study go start in 2023
10.4-2021	MSP-OR – Support to process in ordering of SpaceMaritime, namely monitoring and evaluation, licensing and clogging in gaps in knowledge (mappings).	2024	Works under subcontracting. standing foreseen O greetings of goals in 2022, 2023 and 2024
10.6-2021	Implementation of Plan in fast Intervention and Help us routes pedestrians.	2024	At the moment they have about 66.22% in kms in routes placarded with O Plan of _ R a p i d a l n t e r v e n t i o n _ _ and S o c o r r o (P R I S) . EVIDENCIA_10.6_2021_P RIS_impleVIDENCIA_10. 6_2021_PRIS_impleVIDE NCIA_10.6_2021_PRI S_impleVIDENCIA_10.6 _2021_PRIS_imple



The Green Teams of the Azores as dynamic agents of the sustainability on all islands



9 green teams: collaborative process for sustainability

Since 2019, 9 Green Teams have been constituted – one per island – that allow, on a regular basis, to discuss the evolution of actions in favor of sustainability promoted in the territory.

The Green Teams are composed of representatives of municipalities and of public and private entities representing the various economic, social, environmental and cultural sectors.

The 2019/2030 plan included actions under the responsibility of the Green Teams, reinforcing their commitment to the certification process and the sustainable development of the destination.

Throughout the year, they are dynamized by the DMO, encounters face-to-face with all at Green teams for monitoring of actions and for The collection in contributions. In 2022, 18 meetings were held with all at Green teams, with objective in get you their contributions.

Within the scope of this process, a Whatsapp group was also created by the Green Team, in order to promote greater sharing and active participation among its stakeholders.





Green teams' contribution

The Green Teams are an important source of information and mobilizing action on all the islands in the region. It is possible, through their participation, to identify good practices, monitor the status of actions provided for in the action plan, but also signal other dynamic initiatives that promote a more sustainable environment throughout the territory.

The following tables add the status of the actions proposed by the Green Teams and included in the Action Plan, which contribute to the development and affirmation of the Azores as a sustainable tourist destination.





Short-term actions | 2021 - 2022

Santa Maria					
Code	Action	goals	deadline	Point in Situation	Execution
GT1_2021	Implement the collection of waste organic at the channelHoreca.	at least 20 establishments adherents.	Yearly	Action with some delays. He was suggested The creationof a “sustainable label” to be awarded to restaurants what adhere The This one project.	in course
GT2_2021	Promote The education in quality.	1 action per year.	Yearly	Action annulled, then it's about in one competencegives DRQPE and others directions Regionals.	No performed
GT3_2021	Designing a brochure with you viewpoints in Santa Maria to deconcentrate you visitors by the many different viewpoints gives island.	Publication of flyer.	2022	The Regional Directorate of Tourism produced a flyer with you viewpoints and The Chamber Municipalof Vila do Porto developed a map with the main attractions of the island, which includes the viewpoints.	in course
GT4_2021	Improvement of conditions Fromviewpoints in Santa Maria.	Completion of the works ofqualification.	2022	The qualification of theviewpoints in partnership with the Juntas de Parishes.	in course



RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



<p>GT 5 _ 2 0 2 1</p>	<p>nominations to Program Leader Pro Rural +.</p>	<p>Creation in fur any less two posts in job.</p>	<p>Yearly</p>	<p>In 2021, 3 jobs were created, connected to the Local Accommodation unit. In this moment yet they are in course at candidaciesto program for O year in 2022 (Alo , _ _ there _ _ _ S ã o L o u r e n ç o , L d a - a s a _ a z u l - a s a _ V e r d e) www.cantinhodoparaiso.com</p>	<p>✓ Yea</p>
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Short-term actions | 2021 – 2022

Are Miguel					
Code	Action	goals	deadline	Point in Situation	Execution
GT 6 _ 2 0 2 1	build bike paths, expand the network transport public and empower the territory with elements that encourage the mobility soft.	<p>Concession of spaces allocation to e-bikes in counties for proximity The other network points transport;</p> <p>Diversify and widen The network intransport that allows better accessibility;</p> <p>Construction of a central buses in Povoação; Cycle lane construction in Lagoon;</p> <p>Construction of the Cycle PathNorth East;</p> <p>Construction gives Bicycle path givesribeira Great;</p> <p>Creation in a rail inclusive The return gives lagoon of Furnas.</p>	2023	<p>THE Bike lane of North East he was inaugurated inJune in 2021;</p> <p>THE ribeira Great also concluded one Bike lane in 2021;</p> <p>You remaining projects they are in course.</p>	<p> in course</p> <p>EVIDENCIA _ GT 6 .2021_ CYCLOUGH_NORTHEAS T</p> <p>Evidence _ G T . _ _ _ _ _ _ _ 6 _ 2021 _ CiclovíaRibeiraGrande</p>



Short-Term actions | 2021 – 2022

Are Miguel					
Code	Action	goals	deadline	Point in Situation	Execution
GT7_2021	Awareness-raising actions for the valorization of all professions, through examples of success of same at society	1 action per School secondary (program VigilantJúnior).	Yearly	<p>THE CMPD involved you collaborators gives collection in wasteat own campaign in form The to value O your job; At EBSN-Escola Básica e Secundária do Nordeste it was r e a l i z a d a u m _ _ a t i v i d a d e (13/05/2022) ; _ _ _ _ _</p> <p>In 2021, they were promoted by the Educational Service of SRAAC, 4 actions in awareness what allow to value The profession in Vigilant gives Nature, in Technician of Environment, or in investigator, namely:</p> <ul style="list-style-type: none"> • VigilanteJunior_outdoor-sesss“ be OVigilantedasFurnas”_(19-06-2021) - 3 participantes; _ • VigilanteJunior_outdoor-sesss“ Banco of _Sementes , Save for Protect” (2021-08-26)- two participants; • Action in awareness of Park Open with stamp Vigilant Junior -"Analyzing O state gives ribeira gives Beach" contained 10 participants; • Action in awareness in Park Open with stamp Vigilant Junior - "Do you want to be a investigator of The c and the n? _" (3 p a r t i c i p a n t e s) . <p>In 2022 he was energized 1 action Vigilant junior outdoor,</p>	<p> Sim</p> <p>EVIDENCIA_GT7_2021_SJ_ORGE_</p> <p>EVIDENCIA_GT.7_2021_---</p> <p>EVIDENCIA_GT.7_1_2021</p> <p>EVIDENCIA_GT.7_2_2021</p> <p>EVIDENCIA_GT.7_3_2021</p> <p>EVIDENCIA_GT.7_4_2021</p>

RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



				<p>Where participated 9 children.</p> <p>https://transfer.sapo.pt/downloads/7bc77d46-9473-4eaf-b5d6-bdad67b68a48/sapotransfer-5e21ad269c067Z5/</p>	
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Short-term actions | 2021 – 2022

Are Miguel					
Code	Action	goals	deadline	Point in Situation	Execution
GT 8 _ 2 0 2 1	Construction of equipment that promote The health and welfare through inactivities physical.	reopening of playground of volley in Vila do North East; tours of center sporty and recreational of North East.	2022	<p>THE information about at initiatives of center it is available on these websites: https://cmnordeste.pt/desporto/noticias/ https://www.cdrcnordeste.pt/ https://cmnordeste.pt/desporto/noticias/</p> <p>No. total in activities performed in 2021: 19. Totalin participants: 1358.</p>	<p> Yea</p> <p>EVIDENCIA _ GT.8 _ 2021 _ C a m p o v o l l e y</p> <p>EVIDENCIA _ GT.8 _ 2021 _ P a s s e i o s P e d r e s t e s</p>
GT 9 _ 2 0 2 1	Creation in panels informative bilingual .	4 panels.	2021	The 4 panels have already been installed: Pedreira, Santo António de Nordestinho, Forno de Cal and Ponta do Arnel. These contains various images and informationin Portuguese and English.	<p> Yea</p> <p>EVIDENCIA _ GT.9 _ 2021 _ P a i n e i s</p>



Short-term actions | 2021 – 2022

Are Miguel					
Code	Action	goals	deadline	Point in Situation	Execution
GT10_2021	create mechanisms of attraction of visitors and from preservation of spaces natural.	Creation From rails "Ass of _J u da s " and give _ " P i c o of Ferro Vazinho"; Swing construction panoramic over the parish of Água de Retort.	2021	Concluded.	 yes EVIDENCIA _ G.T. 10 _ 2021 _ Cud e Ju da s _ EVIDENCIA _ G.T. 10 _ 2022 _ baloico _aguaretto rte
GT11_2021	requalification in viewpoints.	requalification of 2 viewpoints in Northeast (viewpoint Quarry and Edgegives Slope).	2022	At construction already were awarded. await The execution of the works. The deadline will have to be redefined for 2023	 in course EVIDENCIA _ G.T. 11 _ 2021 _ MiradourosNordest and




Short-term actions | 2021 – 2022

Third					
Code	Action	goals	deadline	Point in Situation	Execution
GT12_2021	Audits and consulting to companies of hospitality and industry for adoption energy clean.	28 SME at Third, St. George and graceful.	2023	In course.	 in course
GT13_2021	Opening in centers in Interpretation of areas natural.	Opening in 2 Centers Interpretatives (Algar do Carvão, Center Interpretative in cove of Heroism).	2023	In course.	  in course

RELATÓRIO DE SUSTENTABILIDADE DE 2022

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GT 14 _ 2021	shares of awareness for The reduction of production of waste.	3000 students sensitized; All at units in Accommodation Place sensitized.	2022	Several actions have been developed for the school community. Still to be performed is the action of sensitization proposed for the units of accommodation Place.	<p> in course</p> <p>EVIDENCIA _ G T.14 _ 2021 _ Visita R esia A cores_TERAMB</p> <p>EVIDENCIA _ G T.14 _ 2021 _ Week Wi dr _ _ _ _ _</p>
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Short-term actions | 2021 – 2022

Third					
Code	Action	goals	deadline	Point in Situation	Execution
GT15_2021	Audits and consulting to HORECA companies to evaluate the needs of actions The to implementto reduce the waste feed.	30 companies of Hospitality, Restorationand cafes involved.	2022	O deadline will have in to be redefined for 2023	in course
GT16_2021	Opening of routes pedestrians.	Opening of 5 walking routes; increase in fur at least 50km to the networkroutes pedestrians givesisland Third.	2022	Creation of the trails: "Passagem das Bestas" (4km) and "Rotagive_Água" (4.3 km) O M un i c i p i o of _ a n g r a of Heroism _ presented The "Great Route of West", withmore _ _ of _ 3 km _ of _ e x t e n s o , _ and s t a l t is The p r i m and go to g r a n d e route of Terceira. The circular route Algar do C a r v o o - _ F u r n a s give _ E n x o f r e P R C 10 T E R . T a m b is m the route gives ribeira Aqualva. meet in approval most two rails.	Yea EVIDENCIA _ G T.16 _ 2021 EVIDENCIA _ G T.16 _ 1 _2021



Short-term actions | 2021 – 2022

graceful					
Code	Action	goals	deadline	Point in Situation	Execution
GT17_2021	Distribution by population of collection containers of biowaste, for posterior compost.	30% of the dwellings with containers.	2023	<p>THE action he was adjusted for include, in first place, yougrandesprodutores (supermercados, hotéis, restaurantes etc), by having been installed in these locations 7 containers brown in 800 liters;</p> <p>The distribution of containers is pending individual for at dwellings (800 containers for distribuir_p and la s housing)</p>	<p> em course</p> <p>EVIDENCE_G T_</p> <p>17_2021 EVIDENCE_G T_</p> <p>17_1_</p> <p>EVIDENCIA_G T.17_ Biowaste Circuit_</p> <p>EVIDENCIA_G T.17_ B to l of s_</p> <p>EVIDENCIA_G T.17_ B to l of s_ 1</p> <p>EVIDENCIA_G T.17_ l m a n b i o waste</p>
GT18_2021	Awareness actionsto the correct waste separationto the whole community e s c o l a r the t is to the 1st_ c i c l o .	4 actions of awareness peryear.	2023	<p>For m _ _ realizada s 4 açoes (8 6 p a r t i c i p a n t e s) , and m 2 0 2 1 , and 1 action in may of 2022 by Natural Park of graceful in collaboration with The JF in Santa Cross gives graceful.</p>	<p></p> <p> Sim</p> <p>EVIDENCE_G T_</p> <p>18_</p>

RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



<p>GT 19 _ _ _ _ _</p>	<p>Training actions and empowerment in languages(English French), Customer Servicefor young people.</p>	<p>8 Training actions (online or face-to-face) per year with View The catch up at least 50 young people.</p>	<p>Yearly</p>	<p>Up until at the moment, it was not possible accomplish any of actions foreseen due The restrictions budgetary andin resources humans. Action cancelled.</p>	<p>X No performed</p>
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Short term actions | 2021 – 2022

graceful					
Code	Action	goals	deadline	Point in Situation	Execution
GT 20 – 2021	Create events that promote the products places (fairs gastronomic, markets) in order to to value these products.	2 events per year.	Yearly	Several activities were carried out, such as: the “Village and the Marketplace in Christmas” for promotion From products locations andO craftsmanship; Promotion in Fair in Craftsmanship; Fair givesBrand Biosphere Azores; Festival realization Gastronomic (at the event village and Marketplace in Christmas); He was built one structure for promotion and sale inlocal and artisanal products whenever the island receives any cruise.	<p> Yea</p> <p>EVIDENCIA _ GT.20 _ Mosst rProducts</p> <p>EVIDENCIA _ GT.20 _ Mosst ra Produtos1</p> <p>EVIDENCIA _ GT.20 _ Progr am a N a t a l 2021</p> <p>EVIDENCIA _ GT.20 _ Feira Artesana to1</p> <p>EVIDENCIA _ GT.20 _ Feira crafts2</p> <p>EVIDENCIA _ GT.20 _ Feira crafts3</p> <p> EVIDENCIA _ GT.20 _ Progr am a N a t a l 2021</p>

RELATÓRIO DE SUSTENTABILIDADE DE 2022


AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



<p>GT 21_2 021</p>	<p>Improve The information available online and offline about bird watching marine and perform FamTrips with operators specialized.</p>	<p>1 brochure produced in 5 languages; capture of at least 4 operators.</p>	<p>Yearly</p>	<p>He was produced The brochure in two languages (Portuguese and English); should to be redefined O deadline for 2023</p>	<p> in course EVIDENCIA _ GT.21 _ 2021_ brochure EVIDENCIA _ GT.21 _ 2021_ brochure</p>
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Short term actions | 2021 – 2022

Are George					
Code	Action	goals	deadline	Point in Situation	Execution
GT 22 _ 2 0 2 1	improve the seasons of capture, storage and treatment of waters.	monitoring monthly of water analyses. (Candles); Maintenance / disinfection O From reservoirs in water 2 times a year (Calheta); all reservoirs of water have system in disinfection gives Water installed (Calheta); Capture of new springs / replacement of ducts water / delimitation of perimeters of security / protection of springs.	2024	THE monitoring monthly The to be performed at the destiny; THE maintenance / disinfection From reservoirs it is implemented; All you reservoirs have systems in water disinfection installed, but not all you systems are automatics; They are not capturing new springs, but The run a system in holes, one turn what it has any less problems in Contamination. Also if find defined all you perimeters in safety of springs.	 in course EVIDENCIA _ G T . 22 _ _ _ nitorization Water




Short term actions| 2021 – 2022

Are George					
Code	Action	goals	deadline	Point in Situation	Execution
GT 23 _ 2 021	promote actions of awareness for cleaning in weedsus land private.	protection activities species environmental invasive within the Open Park and Park School – two actionsin each program; 3 farm actions/year andvegetation cutting weed us hitsat s fa j s _ (C a l h e t a) .	Yearly	Several actions were organized awareness, visits and Software educationalwithin the scope of the Open Park, and some from them stem from at House of Park. relatively The Monday goal, you three rails main gives island are clean often. THE execution in others practices in control and eradication are performed at the context From LIFE projects, namely: Life IP Project weather and life IP azores nature.	 in course



Short term actions | 2021 – 2022

Are George					
Code	Action	goals	deadline	Point in Situation	Execution
GT 24 _ 20 21	shares of awareness that alert to the correct separation in waste together gives population place.	<p>Increase of routes in collection selective during the summer on 5 weekly routes (Candles);</p> <p>3 distribution actions bags in purchases reusable (2021) no _ m a i o r commercial superfi c of Velas ; _ _ _ _ at the municipal market, and on the street main in Candles;</p> <p>1 action in awareness about selective collection aimed at community school gives Calheta;</p> <p>Distribution of flyers about the correct waste separation – 2x per year (Calheta); container distribution domestic to for collection selective of trash for the population gives Calheta.</p>	Yearly	<p>The CM de Velas identified the realization of 4 selective collection routes in winter and 5 in Summer, thus fulfilling the proposed goal;</p> <p>Also he was performed The distribution in bags multi-surface reusable shopping commercials and locations gives region;</p> <p>Awareness-raising actions took place, related to waste collection, in the schools in form periodic and through in flyers; At the county gives Calheta identified themselves 150 ecopoints from the Fajãs to the Headquarters, with collection 5 days per week, O what resulted on one 28% increase in data collection selective.</p>	<p> yes</p> <p>EVIDENCIA _ GT _ 24 _ 2 021 _ Sacks Shopping _ _ _ _ _ _ _ _ _ _ _ Candles</p>



Short term action | 2021 – 2022

Are George					
Code	Action	goals	deadline	Point in Situation	Execution
GT 2 5 _ 2 0 2 1	shares of training / sensitization action to entrepreneurs of tourism sector, with the aim of Implementation in good practices by several operators.	1 Cheese Route training action Final in 2021 – reach 13 companies in animation tourist; Underwriting for accession The primer givessustainability – 2 companies per month tourism sector, island of São George.	Yearly	The training action of the Route of the Cheese was not completed, being foreseen to give course The same at the Final of year; The second goal was surpassed, in particular The fundraising in subscribers to the Sustainability.	in course
GT 2 6 _ 2 0 2 1	shares of awareness for dynamize the markets municipal and the purchase of products locations.	reopening of Marketplace Municipal in Candles at the Autumn 2021; Marketplace municipal gives Calheta (2x per month); Actions in disclosure of Marketplace municipality of Calheta through the Facebook; Distribution in flyers for the island entire (two x per month); Citizens of Velas, visitors and r e s t a n t e s h a b i t a n t e s of _ S ã	Yearly	O Marketplace Municipal he was reopened. A remaining goals are in development.	in course EVIDENCIA _ G T. 2 6 _ 20 2 1 _ Municipal M e r c a d e _ _ _ _

RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



		oJ o r g e ; All The population in Are George.			
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RELATÓRIO DE SUSTENTABILIDADE DE 2022
AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



<p>GT 2.8 _ 2 021</p>	<p>Acquisition of collection vehicles in waste.</p>	<p>Acquisition in 3 vehicles (one per municipality).</p>	<p>2021</p>	<p>THE Chamber gives Madalena acquired two vehicles and the one from Lajes do peak one. The Chamber of St. Roque prepared a candidacy for the PO for financing a vehicle, which will be purchased if The same be approved.</p>	<p>✓ Yea EVIDENCIA _ G T. 28 _ VehiclesCollection_ Madalena</p>
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Short term actions | 2021 – 2022

Peak					
Code	Action	goals	deadline	Point in Situation	Execution
GT 29_2 021	Restoration gives vessel historical "Adamastor".	Conclusion gives restoration gives vessel.	2022	Possibly it will just be completed in 2023	in course
GT 30_2 021	candidacy UNESCO gives "Culture gives Whale" The patrimony gives Humanity.	Delivery of the dossier of candidacy The UNESCO.	2021	THE action Was canceled.	No performed
GT 31_2 021	adaptation of old House From doctors to incubator of companies.	Creation in Incubator in companies.	2021	The works on the building incubator should be completed up until to Final in 2022	in course



Short term actions | 2021 – 2022

beech					
Code	Action	goals	deadline	Point in Situation	Execution
GT 32 _ 20 21	Replacement in minibus per solutions electrical.	two vehicles.	2022	THE goal will have in to be magazine, solike the deadline-2023-, given that it is only Preview The acquisition in 1 car, financed at the scope of project LIFE IP CLIMATE	in course
GT 33 _ 20 21	Implementation in one networkin bike paths.	Growing 500 meters The network inbike paths existing.	2022	O deadline he must to be reviewed for2023	in course
GT 34 _ 20 21	Acquisition of more than 60 recycling bins in 800L with O objective of promoting Waste collection organic .	Placing in 60 recycling bins next of dwellings.	2022	are currentlyinstalled at island of Faial: <ul style="list-style-type: none"> • 58 containers in biowaste in 800 liters; • two containers in 120 liters; • 3 containers in 80 liters; • 3 containers in 50 liters. 	Yea EVIDENCIA _ GT .34 _ 2 021 _ Ecopont os _ Faial EVIDENCIA _ GT .34 _ 2 021 _ Ecoponto sHorta

RELATÓRIO DE SUSTENTABILIDADE DE 2022

AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



<p>GT 3.5 – 2.0 2.1</p>	<p>Development of the Guide to good practices for the sustainable development of tourism nautical and of "Guide of good practices for the Professionals in Tourism".</p>	<p>Publication from the guide in good practices.</p>	<p>2022</p>	<p>Action was canceled due to lack of funding and interest agents.</p>	<p>✘ No performed</p>
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Short term actions | 2021 – 2022

Flowers					
Code	Action	goals	deadline	Point in Situation	Execution
GT 36 _ 2 021	Painting in gutters with at BS School classes Flowers.	3 classes involved.	2021	In 2021, the City Council of Santa Cross of Flowers realized the painting in two gutters in collaboration with two classes gives School Basic and secondary of Flowers, what were sensitized for The no placing in waste in the same. In the year 2022, there were painted 6 gutters in collaboration with The School Basic and secondary of flowers, having been at paintings performed p and l a s t u r m a s give _ p r i s and give _ 1st_ C i c l o give _ p o l o of Santa Cross.	<p>✓ yes</p> <p>EVIDENCIA _ GT .36 _ 2 021</p> <p>EVIDENCIA _ GT .36 _ 1 _2 021</p>
GT 37 _ 2 021	Actions in cleaning gives edgecoastal.	3 actions in cleaning.	2021	At the year in 2021 he was carried out one actioncleaning of the Bagacina area, in partnership with the Board in Parish of Santa Cross of Flowers.	<p>✓ Yea</p> <p>EVIDENCIA _ GT .37 _ 2 021_ B a g a c i n a</p>



Short term actions| 2021 – 2022

Flowers					
Code	Action	goals	deadline	Point in Situation	Execution
GT 3 8 _ 2 0 2 1	Creation in report card single incontacts, with the aim of minimize the consumption of paper not necessary.	1 newsletter created and distributed.	2021	This one report card he was created and It is distributed fur post in Tourism, being what saidwith The collaboration of two chambers municipal at your elaboration.	Yea
GT 3 9 _ 2 0 2 1	Participation in initiatives andpromotion of actions that aimed at reducing the waste produced.	participation in week European givesprevention of waste; Spread monthly to quantity of waste produced.	2021	The City Council of Santa Cruz das Flowers participated at Week European givesWaste Prevention. Were 2 lectures were held at the Basic School and Secondary School of Flowers and a lecture at theHome for the Elderly of Santa Casa da Compassion in Santa Cross of Flowers. Development in one activity ustwo ERL of the Municipality – Santa Cruz and Tip slender Carrying out an activity directed to the young people from Basic Schooland	Yea EVIDENCIA _ G T.3 9 _ 2 0 2 1 EVIDENCIA _ G T.3 9 _ 1 _ 2 0 2 1

RELATÓRIO DE SUSTENTABILIDADE DE 2022


AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



				secondary of Flowers.	
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Short term actions | 2021 – 2022

Flowers					
Code	Action	goals	deadline	Point in Situation	Execution
GT 40 – 2021	dynamization of the support programs social (birth, rehabilitation in housing and co-payment of medication)	50 people supported through of program in support The birth; 18 people supported through of program of degraded housing; 31 people supported through of program of support The acquisition in medicines.	Yearly	<p>At the year in 2021 were registered you following numbers:</p> <ul style="list-style-type: none"> • 39 people supported, through of program in support The birth; • 23 people supported, through the program in housing degraded; • 26 people supported, through the program in support for the acquisition of medicines; <p>Were also supported 17 people with scholarships for higher education and 9 for vocational education, and the program in support to teaching higher he was changed.</p> <p>For 2022 it was also approved the full reimbursement of manuals schools by the Municipality and are under development Software in support the creation in new companies (which stipulates support from € 3500 for their creation) and to the producers vegetables.</p>	<p> Yea</p> <p>EVIDENCIA _ GT .40 _ 2021</p>



Actions The I enjoy deadline | 2021 – 2022

Crow					
Code	Action	goals	deadline	Point in Situation	Execution
GT 4 1 _ 2 0 2 1	Efficiency Laboratory (EELABS) – Creation in one normative of light pollution specific for The Region.	Publication gives normative.	2023	<p>Were installed equipment for the island for measuring points of night light, with the logistical support of the Chamber Municipal. The regulation is under analysis for Publication.</p> <p>https://www.eelabs.eu/o-primeiro-laboratorio-de-poluicao-luminous-in-colors/</p> <p>https://spe.en/island-of-crow-and-pioneer-in-experience-of-light-pollution-with-seabirds/</p>	in course
GT 4 2 _ 2 0 2 1	Construction of new bowl of water retention for supply to population and plumbing since at ponds/basins in retention until deposits in supply.	Completion of the work of construction in new bowl in retention in Water.	2022	<p>He was replaced all The piping what turns on a retention ponds to reservoirs Water (reduction substantial of losses in Water captured). Exists The intention in to do The new bowl, but case it is be approved fur DUST.</p>	<p>X</p> <p>not performed EVIDENCIA_G.T.4.2 - C a ptacao agua_Corvo EVIDENCIA_G.T.4.2 - with - ntafinal_Corvo</p>



RELATÓRIO DE SUSTENTABILIDADE DE 2022



AÇORES, DESTINO TURÍSTICO SUSTENTÁVEL



<p>GT 4.3 – 2.0 2.1</p>	<p>SOS Stapagado – Campaigns in rescue.</p>	<p>1 campaign per year.</p>	<p>Yearly</p>	<p>Blackout gives lighting public in August for the estapagado and in October for the shearwater</p>	<p>✓ Yea EVIDENCIA_G.T. 4.3_S.O STaged</p>
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Short term actions | 2021 – 2022

Crow					
Code	Action	goals	deadline	Point in Situation	Execution
GT 44 _ 2 0 2 1	general blackout of lighting public at the period SOS Shearwater	1 blackout general per year.	Yearly	Blackout gives lighting public in August for the estapagado and in October for O shearwater	 Yea EVIDENCIA _ G T.44 _ S OSCgarrot
GT 45 _ 2 0 2 1	Placing in container for laundry collection used, toys and footwear, with the aim to increase the cycle life of these materials.	10 pallets with materials distributed by people deprived.	Yearly	Goal fulfilled.	 Yea EVIDENCIA _ G.T. 45 _ 2021 _pallets clothes



Final Note



The continuous commitment to sustainability

In the 2010–2019 decade, tourism was, without parallel, the fastest growing sector of activity and directly contributed to the economic dynamism of the main world regions. However, the impact of the pandemic has shaken this paradigm, creating the need to rebuild the sector, while developing new opportunities and means of action.

The tourism numbers in 2021 are enlightening: the sector has gradually consolidated, its recovery after being affected by the COVID–19 pandemic crisis, a trend that still persists today.

Aware of its multiplying power, and the need to plan it positively, we designed a development model for the Azores that would enhance the added value of tourism, but that could preserve and care for the authentic valences of the destination, such as culture and nature.

The creation of the Destination Management Organization (DMO) in 2018 was a key point to “formalize” the entire region’s commitment to sustainability, with a special focus on tourism development.





Tourism is changing, but sustainability will remain at the heart of the Azores' activities

It is true that post-pandemic tourism is in a phase of change, but we believe that the course taken by the territory and the commitment to sustainable development will be fundamental for the Azores to continue to be one of the best tourist destinations in the world.


But this is a continuous path. Sustainability is a path that aims to achieve more benefits for the territory and for people. It is a process of continuous improvement in which the objective is to do more and better and with fewer resources.

Aware that this is a process in which everyone takes part and that is worked on every day, we leave a word of thanks to all public and private agents in the region who, aware of this strategic path, implement new ideas, projects and measures daily allow the Azores to be a more sustainable territory every day.

Azores Tourism: We are all part of it.



[Vídeo "Turismo dos Açores: Todos fazemos parte" lançado em Junho 2020](#)

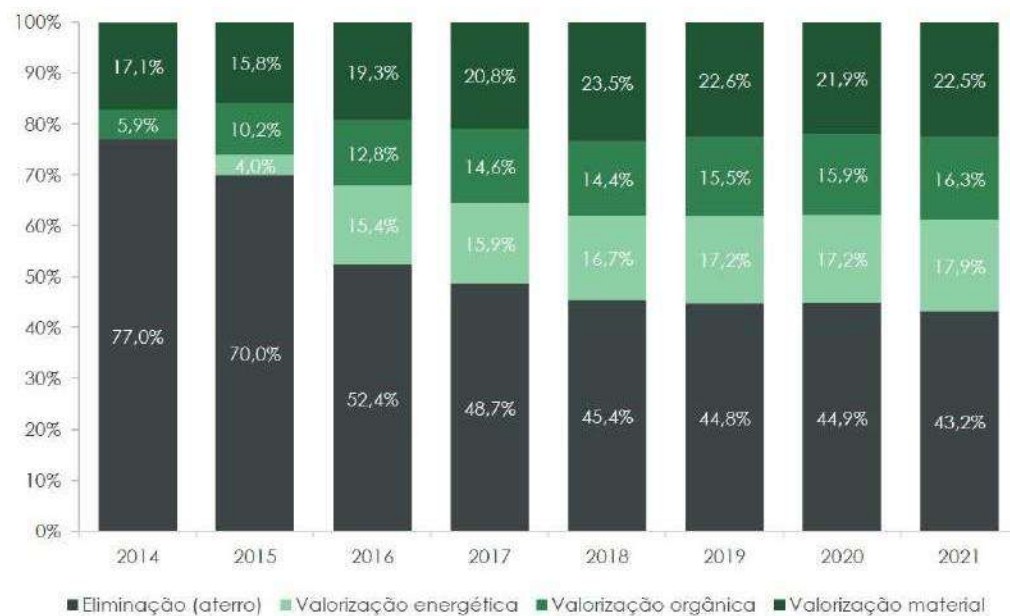


Attachments



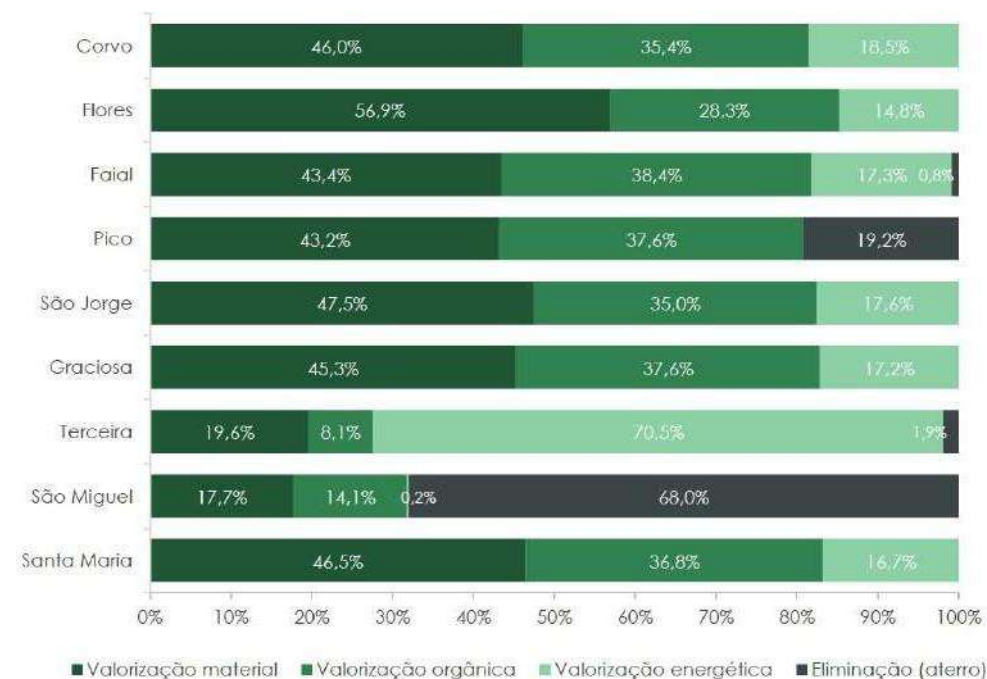
Attachment 1 – waste solids urban

Evolution of Treatment in waste urban(2014-2021)



Source: SRIR – System Regional in Information about waste, 2021

operations in Treatment in RU per island (2021)



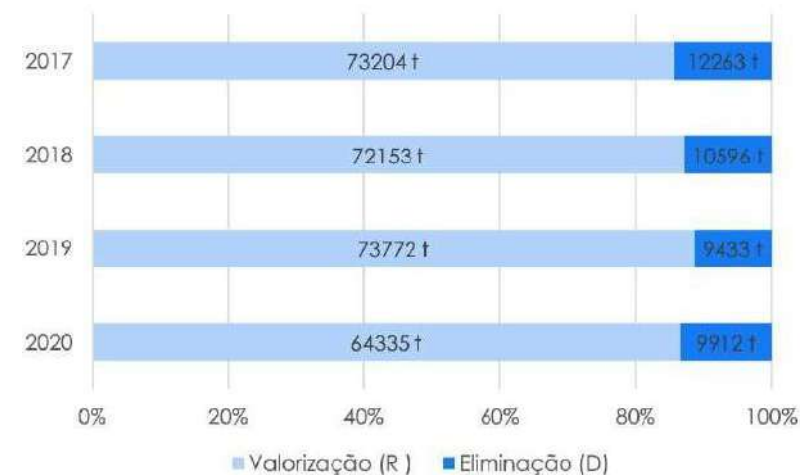
Source: SRIR – System Regional in Information about waste, 2021



Attachment two – waste Sectoral

Resíduos Setoriais produzidos						
	2019			2020		
	Total Toneladas	Valorizado Toneladas	% valorizado	Total Toneladas	Valorizado Toneladas	% valorizado
Hospitalares	419	-	-	529	-	-
Industriais	38 025	30 990	81%	30227	23534	78%
Agricultura e Florestas	2 162	1 927	89%	2 454	2 286	93%
Construção e Demolição	42 798	40 955	96%	40 506	37 827	93%
Total	83 404	73 872	86%	73 716	63 647	86%

Destiny Final From waste sectorial



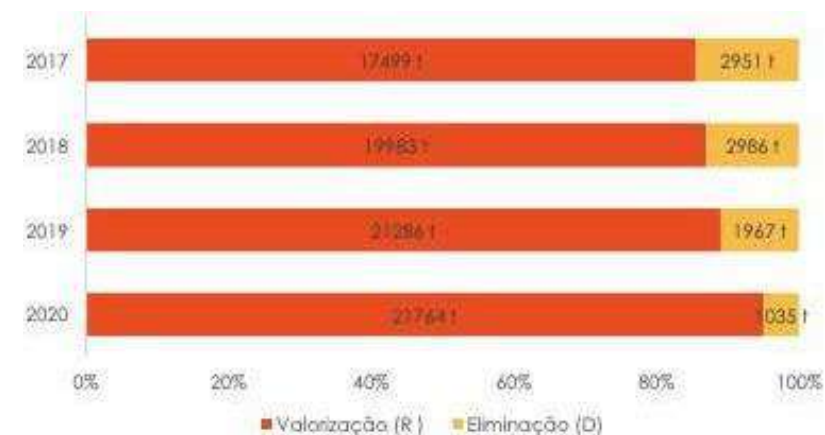
Fonte: SRIR – Sistema Regional de Informação sobre Resíduos, 2020



Attachment 3 – waste specific

Resíduos Especiais produzidos			
	2018	2019	Variação
	Total Toneladas	Total Toneladas	
Pneus	1 389	1 332	-4%
Óleos minerais	3 050	2 801	-8%
Óleos alimentares	285	248	-13%
Veículos em fim vida	923	1 154	+25%
Equipamentos elétricos/eletrónicos	890	985	+11%
Pilhas e acumuladores	393	365	-7%
Embalagens	16 323	15 914	-3%
Total	23 253	22 799	-2%

Destiny Final From waste specific



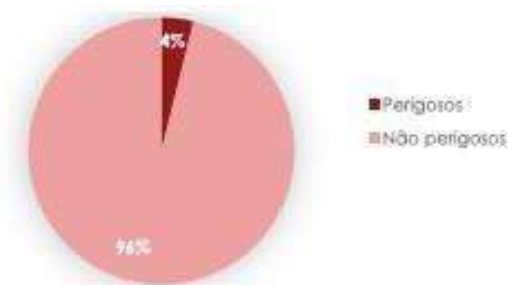
Fonte: SRIR – Sistema Regional de Informação sobre Resíduos, 2020



Attachment 4 – waste dangerous

Harmful waste produced	2019	2020	Variação
	Total Toneladas	Total Toneladas	
Óleos usados e resíduos de combustíveis líquidos	2 849	2 802	-2%
Resíduos da prestação de cuidados de saúde a seres humanos ou animais e/ou investigação relacionada	419	527	+26%
Resíduos de construção e demolição	493	506	+3%
Componentes de Veículos em Fim de Vida (VFV)	504	1 154	+129%
Resíduos de tintas e vernizes	175	235	+34%
Outros resíduos urbanos pequenas quantidades (lâmpadas, REEE, pilhas e acumuladores)	368	281	-24%
Outros resíduos não urbanos pequenas quantidades (absorventes, fluidos de refrigeração, aparas e limalhas)	203	198	-2%
Total	5 011	5 703	+14%

Harmful waste produced in AAR



final destination of waste dangerous



Source: SRIR – System Regional in Information about waste, 2020



GOVERNO
DOS AÇORES



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